

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-99-2012.13
Complainant	Vilasben J Patel, 36/B Kadamnagar, Nizampura, Vadodara.
Respondent	Shri H A Gandhi, Deputy Engineer Sama s/dn of MGVCL.
Date of hearing	22.02.2013 at Corporate Office

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 30.01.2013 regarding shifting of vij pole, underground cables etc from the premises and compensation.

On 22.02.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Vilasben J Patel, appeared herself, whereas Shri H A Gandhi, Deputy Engineer Sama s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has consumer No.15624 / 00042 / 1
2. There are 3 RCC poles and 3 MS Poles in the premises of the complainant.
3. As per MGVCL, all RCC poles were to be removed and new network was to be provided for additional requirement.
4. Since many years, the unsafe condition existed in the premises. The complainant could not do flooring in the compound due to electric poles, tie rods and underground cable.
5. The complainant had asked for compensation of Rs.1,20,000/ considering Rs.1000/month for last 10 years.

The complainant contended that there were six poles near compound wall. There was one pole, two tie rods and 2 underground cables in the complainant's premises. After lot of follow up, MGVCL have recently resolved all problems before date of hearing. However, he should be given compensation of Rs.1,20,000/ considering Rs.1000/month since last 10 years for creating unsafe conditions in the premises.

The Respondent contended that all problems have been resolved recently.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that some poles, underground cables and tie rods were existing in the premises of the complainant before construction of house compound wall. After complainant's various follow ups, the MGVCL has resolved all problems.

In view of the above discussion, the Forum is of the opinion that problems related to poles, tie rods and underground cables have been resolved. No compensation as asked by the complainant becomes payable.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to submit accomplishment report to the forum. No compensation to the complainant Vilasben J Patel, 36/B Kadamnagar, Nizampura, Vadodara becomes payable.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>