

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-5-2013.14
Complainant	Shri Vechlabhai Jesingbhai Koli at Chapargota, Tal: Pavi-Jetpur, Bodeli, Dist : Vadodara.
Respondent	Shri K D Prajapati, Deputy Engineer, Pavi Jetpur s/dn of MGVCL.
Date of hearing	26.04.2013 at Corporate Office

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 11.04.2013 is for shifting of agricultural connection.

On 26.04.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Vechlabhai Jesingbhai Koli, appeared himself whereas Shri K D Prajapati, Deputy Engineer, Pavi Jetpur appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. The complainant has consumer No.12029 / 00133 / 3
2. There is no water in existing well located in Survey No.53. He is having 5 HP connection in Survey No.53.
3. He wants to shift connection to another location in his own land at Survey No.187 /1.
4. MGVCL is not considering his case and requested the Forum to give justice.

The complainant contended that in the year 2009, the 5 HP connection was shifted from S No.53 to his another S No.187/1. But subsequently, it was disconnected in the year 2010 for unknown reason to himself. Again, his application registered on 10.04.2012 at Pavi Jetpur s/dn but MGVCL is neither shifting his connection nor replying.

There is no water in well of his existing connection in S No.53. He has constructed new well in his S No.187/1. He also informed that MGVCL is refusing to shift his connection due to S No.187/1 is "Vado". He submitted documents of two

connections released similar to his own but refusing for shifting of his connection. He requested the forum to direct MGVCL to shift his connection to new place.

The respondent contended that the well constructed in S No.187/1 is a “Vado” (used for agricultural purpose) and not agricultural land. The consumer is using it for residential purpose also. Their office had replied to the consumer vide letter dated 03.07.2012 that shifting is allowed where irrigation is required. The shifting place is “Vado” and not used for irrigation but consumer wants to take water to S No.53. Hence, his application is not considered.

The Forum Members present at the hearing considered contention of both the parties and perused the records. The earlier connection given in ‘Vado’ was long back in the year 1988-89. Now, as per prevailing rules, no connections are being given in ‘Vado’ as the land is not used for irrigation purpose.

ORDER

The MGVCL has not approved the shifting of existing agricultural connection to Survey No.187 / 1 used as “Vado” is in order in respect of complainant Shri Vechlabhai Jesingbhai Koli at Chapargota, Tal: Pavi-Jetpur, Bodeli, Dist : Vadodara.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>