

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-118-2012.13
Complainant	Shri Vallajibhai Govindbhai Rathod, At & Post : Vehera Khadi, Anand.
Respondent	Shri S P Sagar, Deputy Engineer, Sarsa s/dn of MGVCL.
Date of hearing	01.03.2013 at Anand CO

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 07.02.2013 regarding single phase vij connection for Poultry farm.

On 01.03.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Jagdishbhai, appeared on behalf of complainant Shri Vallajibhai Govindbhai Rathod, whereas Shri S P Sagar, Deputy Engineer, Sarsa s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied on 26.12.2012 regarding single phase vij connection for Poultry farm.
2. MGVCL had informed that there should be NA permission for this farm.

The representative of the complainant contended that Government of Gujarat vide their circular dated 24.04.2006 mentions that Poultry Farm activity does not require NA permission if it is for land less than 10 acres in case of agricultural land.

The Respondent contended that as they had no clear directives from the top authority, they did not sanction A1 form to the Poultry farm for single phase commercial vij connection in agricultural land

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that as per circular of Government of Gujarat in past and latest circular No.MGVCL:CE(T&O):SE Tech:536 dated 08.02.2013 of Chief Engineer (T&O) MGVCL stating that Poultry farm activity is treated as agricultural activity and single phase connection upto 3 KW from

agricultural AGDOM feeder can be given. However, bill will be as per commercial tariff.

In view of the above discussion, the Forum is of the opinion that for Poultry farm on agricultural land, single phase commercial vij connection, upto 3 KW from AGDOM feeder can be given without asking for NA permission.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to release single phase connection for Poultry farm to the complainant Shri Vallajibhai Govindbhai Rathod, At & Post : Vehera Khadi, Anand, as per rules of the MGVCL.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>