

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-94-2012.13
Complainant	Shri V J Vachhrajani, SNEH, A14, Radhakrishna Park, Near Akota Garden, Vadodara
Respondent	Shri S M Godkhindi, Chief Engineer (T&O) MGVCL, Corporate Office, Vadodara
Date of hearing	01.02.2013 at Corporate Office, Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 18.01.2013 through email regarding issuance of Safety Certificate.

On 01.02.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri V J Vachhrajani, appeared himself whereas Shri S M Godkhindi, Chief Engineer (T&O) MGVCL, Corporate Office, Vadodara appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has consumer No.15527 / 02650 / 0
2. MGVCL have provided earthing connection from their own earthing across the society Radhakrishna, Near Akota Garden, Vadodara.
3. The complainant has asked for Earthing Test Certificate confirming that it is within time limit specified in IS 8437. This, he has asked for as per Rule 61 of Indian Electricity Rules, 1956 & Regulation No.41 of CEA 2010.

The complainant contended that he has discussed earthing methods at various levels with all DISCOMs of GUVNL and matter is still pending as per his representation. However, in this case, he has insisted for Earthing Test Certificate as per Rule 61 of Indian Electricity Rules, 1956 & Regulation No.41 of CEA 2010 and also added the adherence of applicable rules and regulations by all DISCOMs.

The respondent contended that the earthing policy of all DISCOMs is decided by separate body hence it should not be in purview of Consumer Grievances Redressal Forum, MGVCL about the policy matter. Regarding Earthing Test Certificate confirming safety levels neither Rule 61 of Indian Electricity Rules, 1956 nor

Regulation No.41 of CEA 2010 recommends or has made mandatory to issue the same to the complainant.

The Forum Members present at the hearing considered contention of both the parties and perused the records and had gone through Rule 61 of Indian Electricity Rules, 1956 and Regulation No.41 of CEA 2010 and found that it is not required to issue Earthing Test Certificate confirming safety levels to the complainant. Present system works on optional methods for providing earthing connection by the consumer and / or DISCOM.

In view of the above discussion, the Forum is of the opinion that the MGVCL cannot be compelled to issue Earthing Test Certificate confirming safety levels as per IS 8437 to the consumer.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to adhere to the applicable rules and regulations i.e. Rule 61 of Indian Electricity Rules, 1956 & Regulation No.41 of CEA 2010.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>