

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-137-2013.14
Complainant	Smt Bhuriben Bhajibhai Zala at Sonaria, Post : Sunda Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel DE, Kapadwanj REC Sub D/n. MGVCL
Date of hearing	14.02.2014 at Kapadwanj

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 29.01.14 to give agriculture vij connection in Dark zone area.

On 14.02.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Govindbhai Bhajibhai Zala son of Smt Bhuriben B Zala, appeared whereas Shri R M Patel, Deputy Engineer of Kapadwanj REC s/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainants had applied for new agriculture connection on 16.10.12 GP No.2091 in Survey No.508 paiki 1 under Vikalp "C" of dark zone.
2. The complainant had opted to switch over to tatkal scheme on 29.11.13 GP No.248.
3. During site survey it was found that an agricultural connection bearing consumer No.02011/03267/9 in the name of Shri Vajaji Bhemaji Zala is existing in LS No.508 paiki 1. As per MGVCL circular, only one connection can be given in one survey number so, her application was cancelled by Kapadwanj REC Sub D/n. vide letter no. KPJ/REC/188 dated. 07.01.2014.

The complainant contended that the application was registered for Agricultural Connection under dark zone scheme on 16.10.2012 in Survey No.508 paiki 1 owned jointly by Smt Bhuriben with other six co-owners. She had opted to switch over to tatkal scheme on 29.11.2013. The land bearing Survey No.508 paiki 1 is to be divided amongst the co-owners. As the process of division of land has started, she had requested not to cancel her application registered on 16.10.2012.

The respondent contended that the complainant had registered for new agriculture connection under dark zone on 16.10.2012 and under Tatkal on 29.11.2013 in Survey No.508 paiki 1. There exists agricultural connection bearing consumer no.02011/03267/9 in the name of Shri Vajaji Bhemaji Zala in LS No.508 paiki 1. As per MGVL Circular considering same survey number i.e. 508 paiki 1 the application was cancelled and informed the applicant vide letter no. KPJ/REC/188 dated. 07.01.2014.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.508 paiki 1 is same. As land division is under process, new agricultural connection cannot be given. Complainant has to expedite the process of division of land and after that he can register application for agricultural connection.

O R D E R

The Forum directs the Smt Bhuriben Bhaijibhai Zala at Sonaria, Post : Sunda Tal: Kapadwanj, Dist : Kheda, that decision of MGVL to cancel the application for agricultural connection is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>