

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-170-2013.14
Complainant	Shri Vinodsinh Govindsinh Sodha at Pahadia Tal: Mehemdavad, Dist : Kheda
Respondent	Shri J M Brahmbhatt, Junior Engineer of Haldarwas S/dn of MGVCL
Date of hearing	19.03.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 10.03.2014 regarding to give Vij connection under Zupadpatti Yojna.

On 19.03.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Vinodsinh Govindsinh Sodha appeared himself, whereas Shri J M Brahmbhatt, Junior Engineer of Haldarwas S/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. Shri Vinodsinh Govindsinh Sodha had applied through SPGP Pahadia Nani adboli along with 11 others for new vij connection at village Pahadia (Nani adboli) under Zupadpatti scheme.
2. Challan of Rs.600/- paid on dtd.04.02.2008 for 12 nos. of applicants is submitted along with complaint letter.
3. Sarpanch of Nani adboli has reminded to the SDO on 19.09.2011 for not getting Vij connection to 29 applicants including name of applicant.
4. After frequent reminders they couldn't reap the benefit of Government Yojna after lapse of 5 to 6 years.
5. MGVCL officer had carried out survey at that time and assured to give vij connection within 2 days, however, even after 5 years connection is not given.

The complainant contended that he and 11 others, had applied for new vij connection at village Pahadia (Nani adboli) under Zupadpatti scheme through

sarpanch gram panchyat. Necessary amount was paid vide challan dtd.04.02.2008, for total 12 nos. of applicants among which his name was at sr.no.2. On not getting Vij connection they have reminded to SDO through Sarpanch Nani adboli on dt.19.09.2011 for left out vij connections. He also admitted that even after frequent reminders they couldn't reap the benefit of Government Yojna after lapse of 5 to 6 years. MGVCL officer had carried out survey and at that time assured to give vij connection within 2 days, However as a matter of deep regret even after 5 years neither connection is given nor any justification for not giving connection is received by him.

The respondent Shri J M Brahmbhatt contended that no old documents are available with subdivision, however under ZP scheme all connection was given which had submitted "Akarni patrak along with A-1 form". In this case connection might not have been given due to non fulfillment of require documents. On inquiry it is confirmed by complainant that . Akarni Patrak of his house was not made in the year 2008. Further respondent had informed that house is in AG land and no agriculture connection is existing in the land.

At a time of survey the technically feasible houses were given connections, but complainant had not fulfilled house documents. Now, as complainants house land falls under agriculture land, as per Tech. circular no.25 & 25A, said connection can't be processed

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the connection was not released due to non-submission of "Akarni Patrak of the house along with A-1 form" to get benefit of ZP scheme in the year 2008.

ORDER

The Forum directed Vinodsinh Govindsinh Sodha at Pahadia Tal: Mehemdavad, Dist : Kheda that action for not giving Vij connection in the year 2008 is due to non-submission of Aakarni Patrak alongwith application for Zupadpatti connection.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.

2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>