

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-128-2013.14
Complainant	Shri Vajabhai Jujarbhai Rathod At : Lilajina Muvada Post : Zanda, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel DE, Kapadanj REC Sub D/n. MGVCL
Date of hearing	31.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 22.01.2014 regarding to give agriculture vij connection under Dark Zone Yojna.

On 31.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Vajabhai Jujarbhai Rathod, appeared himself, whereas Shri R M Patel DE, Kapadanj REC Sub D/n. MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied for Agriculture Connection on 26.02.1997 in L S No.110, at village Lilajina Muvada(Vyas Vasna), Tal:Kapadwanj under GP No.70
2. He had received letter from MGVCL, Kapadwanj dtd.17.5.2012 to give consent for MIS and necessary documents.
3. Consent was given by him on 12.6 2012 with all documents.
4. MGVCL forwarded to GGRC on 25.7.2012.
5. GGRC generated work order No. KH-4166
6. Due to nonpayment of GGRC work order in 180 days, and non execution of FPA, GGRC auto cancelled the application.
7. Complainant had given application to GGRC on 17.11.2013 for status of his application.
8. The second work order was generated by GGRC KH-8010 on 20.11.2013

9. The payment was made by applicant and system was installed and FPA was carried out
10. He was waiting for estimate from MGVCL, instead he received letter from MGVCL Kapadwanj dtd.4.1.2014 that as six month time limit of first GGRC work order is over, his application is auto cancelled by GGRC.
11. He has requested to give agricultural connection as he has incurred expenditure of Rs.49767/- for installation of MIS system, FPA is also carried out and trial run is also carried out.

The complainant contended that he had applied for Agriculture Connection on 26.02.1997 in L S No.110, at village Lilajina Muvada(Vyas Vasna), Tal:Kapadwanj under GP No.70. He had received letter from MGVCL, Kapadwanj dtd.17.5.2012 to give consent for MIS and necessary documents. He had given application to GGRC on 17.11.2013 and MGVCL. FPA was also carried out after payment of necessary estimated charges to GGRC.

He was waiting for estimate from MGVCL, instead he received letter from MGVCL Kapadwanj dtd.4.1.2014 that as six month time limit of GGRC work order is over, his application is auto cancelled by GGRC.

He has requested to give agricultural connection as he has incurred expenditure of Rs.49767/- for installation of MIS system, FPA also carried out and trial run is also carried out on 11.1.2014.

The respondent contended that Shri Vajabhai Jujarbai Rathod had applied for new vij connection on dtd. 26.02.1997 in L S No.110, at village Lilajina Muvada(Vyas Vasna), Tal:Kapadwanj under GP No.70. consent for MIS was given by complainant on 12.6.2012 and application was sent to GGRC. The GGRC also generated work order NO.KH-4166 and also generated second work order KH-8010. Due to nonpayment of GGRC work order No. KH-4166 in 180 days time limit, his application was auto cancelled by GGRC and subsequently MGVCL also cancelled his application on 4.1.2014. FPA done based on second work order No.KH 8010.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that due to poor financial condition of complainant, he could not make payment against first work order generated by GGRC within 180 days. He made payment of second work order and MIS also installed. Due to unawareness from MGVCL side for auto cancellation of GGRC first work order, FPA was carried out by concerned Sub D/n. As FPA is carried out by MGVCL, and considering expenditure done upto the stage of trial run, his case to be considered for processing agriculture connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Shri Vajabhai Jujarbhai Rathod At : Lilajina Muvada Post : Zanda, Tal: Kapadwanj, Dist : Kheda

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>