

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-19-2014.15
Complainant	Shri Shankarbhai Chaturbhai Patel at village Jaloya, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R.B.Vankar, Jr. Engineer of Kapadwanj (REC) S/dn of MGVCL.
Date of hearing	23.05.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Smt Medha M Marathe, MGVCL

The complaint received on dated 13-05-2014, regarding not giving Agriculture vij connection under dark zone scheme.

On 23.05.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Shankarbhai Chaturbhai Patel, At.& Po. Jaloya Ta.Kapadwanj, Dist. Kheda. appeared himself whereas Shri R.B.Vankar, Jr. Engineer of Kapadwanj (REC) S/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant Shri Shankarbhai Chaturbhai Patel, had applied for New Agriculture connection on 15.10.2012 in L.S.no.36 At.& Po. Jaloya, Ta.Kapadwanj, Dist. Kheda. His application with all documents of L.S.no.36 was registered as GP.NO.C-171 under dark zone scheme.
2. At the time survey of LS No.36 on dated 26.11.2013, it is noted that a connection exists in the name of Shri Haribhai Revabhai Patel.

3. The applicant had submitted revised documents for change of LS No.36 to 37/A and requested MGVCL to change registered number accordingly.
4. The applicant's request to change LS number is not considered by MGVCL in accordance to circular regarding not to give second connection in same survey number & cancelled the application vide Kapadwanj s/dn office letter no.KPJ/REC/Tech/1402 dated 09.04.2014.
5. The applicant has requested Forum to consider change of LS No.37/A and to give vij connection.

The complainant contended that he had applied for New Agriculture connection by paying 200/- registration charge on 15.10.2012 in L.S.no.36 Jaloya, Ta. Kapadwanj, Dist. Kheda and his application with all documents for L.S.no.36 was registered as GP.NO.C-171 under dark zone scheme. But due to mistake the documents submitted were for L.S.No 36 instead of L.S.No 37/A. MGVCL had surveyed LS No.36 and noted that bore exiting in L.S.No.36. Hence, MGVCL has informed that this application for new agriculture connection is cancelled in accordance to circular regarding not to give second connection in the same survey number vide s/dn office letter no. KPJ/REC/TECH/1402 dated 09.04.2014. As per distribution of land entered in "Hakpatrak" - Form No.6, his name is in LSNo.37/A so he has requested the Forum to consider his application to give Agriculture vij connection in his land survey no.37/A.

The respondent contended that complainant had applied for new agriculture connection of by paying 200/- registration charge on 15.10.2012 in L.S.no.36 At. & Po. Jaloya, Ta. Kapadwanj, Dist. Kheda. It was registered with all documents of L.S.no.36 as GP.NO.C-171 under dark zone scheme. The site survey was carried out by Deputy Engineer of Kapadwanj (REC) S/dn on dated 26.11. 2013. At the time of survey, the complainant has shown survey No.37/A instead of LS No.36. While preparing TS, it was observed that one connection in the name of Shri Haribhai Revabhai Patel in LS No.36 bearing consumer No.02067/01040/9. Therefore, application for new agricultural connection of Shri Shankarbhai Chaturbhai Patel applying for LS No.36 was cancelled in

accordance to the circular regarding not to give second connection in the same survey number vide Kapadwanj s/dn office No.KPJ/REC/Tech/1042 dated 09.04.2014.

The Forum Members present at the hearing considered contentions of both the parties and perused the records and observed that at the time of application, the name of Shri Shankarbhai Chaturbhai Patel exists in the revenue records of LS No.36. The complainant had submitted all documents for LS No.36. As per Hakkpatrak, Form No.6, entry No.1526 dated 16.12.2013, the land was divided between legal heirs for which the name of Shri Shankarbhai Chaturbhai Patel deleted from LS No.36.

In view of the above discussion, the Forum is of the opinion that the land is divided after the registration of application and also have survey works completed, therefore, revised documents submitted by complainant cannot be considered.

ORDER

The Forum directs the complainant Shri Shankarbhai Chaturbhai Patel in the L.S. no. 36 , At. Jaloya, Tal: Kapadwanj, Dist : Kheda that the decision of Madhya Gujarat Vij Co Limited not to process the application for new agriculture connection under dark zone in L/S no36 is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.

5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>