

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-168-2013.14
Complainant	Shri Sababhai Dahyabhai Parmar At&Po:Betawada, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R B Vankar JE Kapadwanj REC Sub D/n MGVCL
Date of hearing	19.3.2014 At Corporate Office, Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 12.03.2014 regarding to give agriculture vij connection under Dark Zone Yojna.

On 19.03.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Sababhai Dahyabhai Parmar, appeared himself, whereas Shri R B Vankar JE, Kapadanj REC Sub D/n. MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant had applied for Agriculture Connection under Dark Zone area on 04.10.2012 in L S No.136, at village Betawada, Tal:Kapadwanj under GP No.K-202
2. During site survey, it was observed that there is existing connection available in the name of Shri Amrabhai Chaturbhai Parmar in LS No.136.
3. The application was cancelled and was conveyed on 05.12.2013 by Kapadwanj s/dn.
4. The complainant has requested to consider his application as the land bearing LS No.136 is in 3 parts having independent owners.

The complainant contended that he had applied agriculture connection under dark zone on 04.10.2012. During draw he was allotted number 202 under vikalp 'K'. During survey, he was informed that as already one connection exists in LS No.136, his application shall be cancelled. Hence, he has distributed his land in three parts and requested to consider his application for agriculture connection.

The respondent contended that the complainant had applied for Agriculture Connection under Dark Zone area on 04.10.2012 in L S No.136, at village Betawada, Tal:Kapadwanj under GP No.K-202. During site survey, it was observed that there is existing connection available in the name of Shri Amrabhai Chaturbhai Parmar in LS No.136. Hence as per company policy only one connection in one survey number can be given, his application was

cancelled and was conveyed vide Letter No.KPJ/REC/Tech/2742 dtd. 05.12.2013.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.136 was not distributed till submission of fresh documents. The application is cancelled on 5.12.2013, as new connection cannot be given on same survey number. The land division entry on Hakpatrak Form No.6 is on 19.12.2013 i.e. after cancellation of his application.

In view of the above discussion, Forum is of the opinion that legal process of land division started after cancellation of the application and till day it is not completed so to cancel the application based on the existing connection in same survey number is in order.

O R D E R

The Forum directs the complainant Shri Sababhai Dahyabhai Parmar At&Po:Betawada, Tal: Kapadwanj, Dist : Kheda that action taken by Madhya Gujarat Vij Co Limited for not to process his application is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No. 13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>