

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-149-2013.14
Complainant	Shri Ratilal Ravjibhai Solanki At & Post : Chapad Tal: Dist : Vadodara
Respondent	Shri D A Kadia, Deputy Engineer Padra-I s/dn of MGVCL
Date of hearing	21.02.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 18.02.2014 regarding shifting of agricultural vij connection from Atladra to Chapad

On 21.02.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Ratilal Ravjibhai Solanki, appeared himself whereas Shri D A Kadia, Deputy Engineer Padra-I s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant is having consumer No.15550 / 00110 /1 and having agricultural connection at village Atladra in LS No.619 /1 .
2. Complainant wants to shift connection at village Chapad in LS No.479 due to existing land being converted to non agricultural
3. The MGVCL refused to shift the connection informing that the land at Chapad is not in your single name.
4. The complainant informed that the partners in land are his family member only. As such, requested to approve shifting of agricultural connection.

The complainant contended that he is having agricultural connection No.15500/00110/1 at village Atladra. As existing land is converted to non agricultural land, he wants to shift his connection at village Chapad in LS No.479. The Padra s/dn office of MGVCL has refused to shift the connection as the land purchased at Chapad is having more than one name. The complainant informed that joint name in the land are only his family members. As such, requested to approve shifting agricultural connection at Chapad.

The respondent contended that the complainant has applied for shifting of agricultural connection from village Atladra under Akota s/dn office to village Chapad under Padra s/dn office. The complainant has purchased land at Chapad having more than one partner. Moreover, as per prevailing rules, shifting is allowed within circle only and there should not be any partner in land where shifting is demanded. As such, shifting of connection is not approved.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that as per guidelines issued by Gujarat Urja Vikas Nigam Limited (GUVNL) / MGVCL, the shifting is allowed within circles only and if the consumer has purchased new land, there should not be other partner in that land. The purchased land is not within same circle and also not in single name. MGVCL decision not to approve shifting of agricultural connection is in order.

ORDER

The Forum directs the complainant Shri Ratilal Ravjibhai Solanki At & Post : Chapad Tal: Dist : Vadodara, that the decision of MGVCL not to approve shifting of agricultural connection is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>