

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-179 - 2013-14
Complainant	Shri Ratansingh Mangalbhai Chauhan, At. & Po. Modaj, Tal: Mahemdabad, Dist : Kheda
Respondent	Shri T J Shah, Deputy Engineer of Haldarwas S/dn of MGVCL
Date of hearing	28.03.2014 Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	M M Marathe, MGVCL

The complaint dated 27.03.2014 regarding not to cancel TATKAL application for agriculture vij connection in Darkzone area.

On 28.03.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Ratansinh Mangalbhai Chauhan, appeared himself whereas Shri T J Shah, Deputy Engineer of Haldarwas s/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant Shri Ratansinh Mangalbhai Chauhan had applied for new agriculture connection on 18.09.2012 at village Jinjer, Tal: Mehmabad, Dist : Kheda in Survey No. 121 paiki for 20 HP under Dark Zone scheme.
2. The complainant opted to switch over to tatkal scheme on 21.11.2013 and also applied for change of L.S. no. from 121 paiki to 146-a+b paiki.
3. The site survey was carried out by Junior Engineer, Haldarwas sub-division on 20.12.2013. While verification at site, a connection is existing in the L.S.no. 121 paiki in the name of Shri Mathurbhai Surabhai Chauhan bearing consumer no. 19411/02598/6 of 15 HP, released on 12.12.2012.

4. The complainant's application was cancelled vide letter no. HLD/T/4409 dated 27.12.2013 on the basis that only one connection can be released in one survey number.

The complainant contended that the application was registered for new agriculture connection on 18.09.2012 at village Jinjer, Tal: Mehmabad, Dist : Kheda in Survey No. 121 paiki for 20 HP under Dark Zone scheme. He opted to switch over to tatkal scheme on 21.11.2013 alongwith change of L.S.no. from 121 paiki to 146-a+b paiki. After site survey on 20.12.2013 his application was cancelled as there exists an agriculture connection in the L.S.no. 121 paiki. Complainant stated that the existing connection in the name of Shri Mathurbhai Surabhai Chauhan is in Khata no. 346 of L.S.no 121 paiki where as he has demanded the connection in his Khata no.395 of L.S.no 121 paiki so he requested to consider his application for giving new agriculture connection alongwith change of L.S. no. from 121 paiki (Khata no. 395) to L.S. no. 146-a+b paiki.

The respondent contended that the complainant had registered for new agriculture connection on 18.09.2012 at village Jinjer, Tal: Mehmabad, Dist : Kheda in Survey No. 121 paiki for 20 HP under Dark Zone scheme. He opted to switch over to tatkal scheme on 21.11.2013 alongwith change of L.S.no from 121 paiki to 146-a+b paiki. While verification at site on 20.12.2013, a connection found existing in the L.S.no. 121 paiki in the name of Shri Mathurbhai Surabhai Chauhan bearing consumer no. 19411/02598/6 so the complainant's application was cancelled vide letter no. HLD/T/4409 dated 27.12.2013 on the basis that only one connection can be released in one survey number.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the existing connection is in the LS No.121 paiki Khata No.346 in the name of Shri Mathurbhai Surabhai Chauhan whereas the land owned by the complainant is in LS no.121 paiki Khata no.395. Thus though L.S.no. is same the Khata numbers are different i.e. 346 & 395. The connection can be given to the complainant having same survey number 121 paiki but different Khata number 395, being legal possessor of

different land. Accordingly, application of Shri Ratansinh Mangalbhai Chauhan can be processed to give Ag Connection.

In instant case, the Khata numbers of a Survey Number are different and their legal possession is with different owners so considering separate entity vij connection can be given.

O R D E R

The Forum directs the Madhya Gujarat Vij Co Limited to process the application for new agriculture connection to the complainant Shri Ratansinh Mangalbhai Chauhan dated 21.11.2012 at village Jinjer, Tal: Mehmabad, Dist : Kheda alongwith change of L.S. no. from 121 paiki to 146-a+b paiki under tatkal scheme.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>