

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-127-2013.14
Complainant	Shri Ranchodbhai Shanabhai Waghela At : Dhajapura PO: Vadol, Tal: Kapadwanj, Dist: Kheda
Respondent	Shri Shri R M Patel DE, Kapadanj REC Sub D/n. MGVCL
Date of hearing	31.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 16.01.2014 regarding to give agriculture vij connection under Dark Zone Yojana.

On 31.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Ranchodbhai Shanabhai Waghela, appeared himself, whereas Shri Shri R M Patel DE, Kapadanj REC Sub D/n. appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied for Agriculture Connection under Dark Zone area on 15.10.2012 in L S No.205P, Khata No.365 at village Vadol, Tal:Kapadwanj under GP No.3053
2. He had applied under Tatkal scheme on 15.11.2013 as a switch over and new GP No.233.
3. During site survey , it was observed that there is existing connection available in the name of Shri Prabhatsinh A Waghela in LS No.205/P having Khata No.75.
4. The application was cancelled due to connection exists in same survey number and was conveyed on 02.01.2014 by Kapadwanj s/dn.
5. The complainant has requested to consider his application as he is having different Khata number of same LS No.205 / P.

The complainant contended that he had applied agricultural connection under dark zone on 15.10.2012. After introduction of Tatkal scheme, he had applied as a switch over applicant under Tatkal on 15.11.2013. The survey was also carried

out. Instead of considering his application, he received letter from MGVCL mentioning that his application is cancelled as there is already existing connection in the name of Shri Prabhatsinh A Waghela. He also contended that though survey No.205/P is same his Khata number is different. The Khata number of existing connection is 75, whereas his Khata number is 365 as such requested to consider his application for agricultural connection.

The respondent contended that the complainant had applied at village Vadol under LS No.205/P Khata No.365 on 15.10.2012 under GP No.3053, he had applied under Tatkal scheme on 15.11.2013 as a switch over applicant. During survey, it was observed that there is already existing connection in the name of Shri Prabhatsinh A Waghela, in same survey No.205/P. Hence, his application was cancelled vide letter No.KPJ/REC/79 dated 02.01.2014.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.205/P is same but Khata numbers are different. The connections can be given to the complainant having same survey number but different Khata numbers as legal possessor. Accordingly, application of Shri Ranchodbhai Shanabhai Waghela should be processed to give Ag Connection. In instant case, the Khata nos of a Survey Number are different and their legal possession with different owners so considering separate entity vij connection can be given.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Ranchodbhai Shanabhai Waghela At : Dhajapura, PO: Vadal, Tal: Kapadwanj, Dist: Kheda

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>