

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-159-2013.14
Complainant	Shri Raijibhai Chotabhai Solanki, Toraniya, At : Bhathipura Area, Village : Nandgam, Tal: Mahudha, Dist: Kheda
Respondent	Shri A D Makwana, Deputy Engineer, Mahudha s/dn of MGVCL.
Date of hearing	07.03.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated NIL received on 03.03.14 regarding to shift vij connection within 24 hours to flour mills

On 07.03.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Raijibhai Chotabhai Solanki, appeared himself, whereas Shri A D Makwana, Deputy Engineer, Mahudha s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. Shri Rajeshbhai Chotabhai Solanki of village Nandgam is having flour mill connection from last 15 years but getting power supply for 8 hours. He is facing difficulty due to getting 8 hours power supply.
2. He has constructed new room for flour mill about 150 metres away from old flour mill to get 24 hours power supply.
3. He has asked for shifting of connection.
4. He is ready to pay estimate charges for the same.

The complainant contended that he is having connection for flour mill and getting only 8 hours power supply. He had prepared new room about 150 metres from existing connection and requested for shifting of flour mill connection to new location for getting 24 hours power supply. After survey, sub division has refused to give connection at new location from JGY feeder. He had requested to give him connection from JGY feeder to get 24 hours power supply.

The respondent contended that Shri Raijibhai Chotabhai Solanki is having 10 HP connection for flour mill bearing consumer No.04934 / 00244 / 8 at village Nandgam. He is getting power supply from AG Dom feeder for 8 hours only. He had prepared new room and requested to shift the flour mill connection from JGY feeder. He had registered the application for 10 HP flour mill connection on dated 15.01.2014 by paying registration charges vide MR No.106651. He had submitted required documents

along with application wherein it was mentioned that new location is in “Gamtal” area. At the time of survey, it was found that new location is 50 metres away from old flour mill and in the agricultural land. As per norms, JGY feeder is not to be extended in agricultural land. Therefore, his application is cancelled.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that complainant’s application cancelled by MGVL is due to demand of flour mill connection in agricultural land. Complainant is already having flour mill connection in agricultural land from Ag Dom feeder. If, the complainant desire to get 24 hours power supply he has to shift his flour mill in village area / Gamtal.

In view of the above, Forum is of the opinion that the stand of MGVL is in order as not to extend JGY feeder in agricultural land.

ORDER

The Forum directs the complainant Shri Raijibhai Chotabhai Solanki, Toraniya, At: Bhathipura Area, Village : Nandgam, Tal: Mahudha, Dist: Kheda, that the stand of MGVL not give flour mill connection in agricultural land from JGY feeder is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>