

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-8-2014-15
Complainant	Shri Punaji Jenaji Chauhan, At.& Po. Sojali, Ta. Mahemdabad, Dist. Kheda.
Respondent	Shri G.M.Patel, Deputy Engineer of Kathala (REC) S/dn of MGVCL
Date of hearing	25.04.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Smt M M Marathe, MGVCL

The complaint received on dated 19-04-2014, regarding not giving Agriculture vij connection under dark zone scheme.

On 25.04.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Punaji Jenaji Chauhan, At & Po. Sojali, Ta. Mehmadabad, Dist. Kheda appeared himself whereas Shri G.M.Patel, Deputy Engineer of Kathlal (REC)s/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant Shri Punaji Jenaji Chauhan, had applied for 10 HP New Agriculture connection by paying 200/- registration charge on 10.10.2012 in L.S.no.238-A At.& Po. Sojali, Ta. Mehmadabad, Dist. Kheda. His application with all documents of L.S.no.238-A was registered as GP.NO.C-121 under dark zone scheme.
2. By mistake, complainant had registered his application for L.S. no. 238-A instead of 238-B. So he requested to change the L.S. number accordingly.

3. The application for new agriculture connection of Shri Punaji Jenaji Chauhan in the L.S. no. 238-A was cancelled in accordance to circular regarding not to give second connection in the same survey number vide s/dn office letter no. KTL/RE/TECH/1028 dated 13.03.14. Applicant has requested the Forum to give Agriculture vij connection in land survey no.238-B and give proper justice.

The complainant contended that he had applied for 10HP New Agriculture connection by paying 200/- registration charge on 10.10.2012 in L.S.no.238-A At.& Po. Sojali, Ta. Mehmabad, Dist. Kheda and his application with all documents for L.S.no.238-A was registered as GP.NO.C-121 under dark zone scheme. But due to mistake the documents submitted were for L.S.No 238-A instead of L.S.No 238-B. Actually the bore is existing in L.S.No 238-B but documents of L.S.No 238-A were submitted. His application for new agriculture connection in the L.S. no. 238-A was cancelled by MGVCL for not to give second connection in the same survey number vide s/dn office letter no. KTL/RE/TECH/1028 dated 13.03.14. Applicant has requested the Forum to consider his application to give Agriculture vij connection in land survey no. 238-B and give proper justice.

The respondent contended that complainant had applied for new agriculture connection of 10HP by paying 200/- registration charge on 10.10.2012 in L.S.no.238-A At. & Po. Sojali, Ta. Mehmabad, Dist. Kheda and his application was registered with all documents of L.S.no.238-A as GP.NO.C-121 under dark zone scheme. The site survey was carried out by Deputy Engineer of Kathlal (REC) S/dn on dated 21.09.2013. At the time of survey the bore in the L.S. no. 238-B was shown by the complainant so, the survey was carried out for the L.S. no. 238-B. While preparing T.S. it was observed that one connection in the

name of Shri Melabhai Jenabhai Chauhan bearing consumer no 19403/00315/4 already exists in land survey no. 238-A. Hence the application for new agriculture connection of Shri Punaji Jenaji Chauhan in the L.S. no. 238-A was cancelled in accordance to circular regarding not to give second connection in the same survey number vide s/dn office letter no. KTL/RE/TECH/1028 Dated 13.03.14.

The Forum Members present at the hearing considered contentions of both the parties and perused the records and observed that there is a connection existing in the L.S.No.238-A. The complainant had applied for change of land survey no. from L.S.No 238-A due to existing connection in LS no.238 and further stated that by-mistake wrong documents were given for LS no.238-A instead of LS no.238-B. The reason for change of LS numbers are not as per norms.

Therefore, the Forum is of the opinion that demand for change of LS number is not genuine and not as per rules.

ORDER

The Forum directs complainant Shri Punaji Jenaji Chauhan in L.S.No 238-B at village Sojali, Ta. Mehmabad, Dist. Kheda, that the stand taken by MGVCL not to give connection is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
1. Representation may be submitted in English or Gujarati language may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>