

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-122-2013.14
Complainant	Shri Madhabhai Sukhabhai Zala At Khumjina Muvada Post : Bhutiya, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel, Deputy Engineer of Kapadwanj REC S/dn of MGVCL
Date of hearing	10.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 04.01.2014 regarding to give agricultural vij connection under Dark Zone Yojana.

On 10.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Madhabhai Sukhabhai Zala appeared himself, whereas Shri R M Patel, Deputy Engineer of Kapadwanj REC S/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. Late Shri Sukhabhai Motiji Zala, had applied for new vij connection in LS No.84/1 at village Bhutiya, and registered as GP No.172 / 2000 on 13.12.2000.
2. Applied for change of name on the name of legal heir Shri Madhabhai Sukhabhai Zala still pending.
3. Application was cancelled by Kapadwanj Sub D/n on 23.10.2013 on the ground of non payment of estimated issued on 29.6.2002 under Tatkal scheme.

The complainant contended that his father had applied for new vij connection in the year 2000. His father expired in year 2001. It has taken some time to register his name in government documents as legal heir to his father. Upon intimation for relaxation given in darkzone area and to submit fresh documents, he has submitted all necessary documents but MGVCL Kapadwanj s/dn office has informed that an estimate was issued under Tatkal scheme on 29.06.2002 and not paid at that time. It is informed to him vide letter No.KWQ/Tech/6130 dated 23.10.2013 that on the ground of non- payment of estimate issued in the year 2002 under Tatkal scheme, the application is cancelled. He requested to

consider his application due to unawareness of the issue, death of his father, legal formalities etc.

The respondent contended that Shri Sukhabhai Motiji Zala, had applied for new vij connection in LS No.84/1 at village Bhutiya, and registered as GP No.172 / 2000 on 13.12.2000. After death of his father, he had applied for change of name ,as legal heir which is still pending. Application was cancelled by Kapadwanj Sub D/n on 23.10.2013 on the ground of non payment of estimate issued on 29.6.2002 under Tatkal scheme. As applicant has not given application to continue his application under normal priority.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that due to death of applicant's father in the year 2001, estimate issued under Tatkal Scheme in the year 2002 and process to register himself as legal heir were within short span so who pay the estimate may not be decided within the time limit given. In instant case, the applicant is unaware of cancellation of his application till receipt of MGVCL letter dated 23.10.2013. It is too long period to give intimation to the applicant for cancellation of original application.

In view of the above discussion, the Forum members are of the opinion that considering the different events, not under the control of complainant, the application should be considered for giving agricultural connection.

O R D E R

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complaint Shri Madhabhai Sukhabhai Zala At Khumjina Muvada Post : Bhutiya, Tal: Kapadwanj, Dist : Kheda.

(M M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

- (1) Representation should be in writing duly signed by the complainant with his name and address.
- (2) Representation should be supported with affidavit.
- (3) True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
- (4) The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
- (5) Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
- (6) If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
- (7) The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.

- (8) All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
- (9) Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>