

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-158 -2013.14
Complainant	Shri Kalabhai Maganbhai Patel P.O Aantarsuba Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R B Vankar Junior Engineer of Kapadwanj REC S/dn of MGVCCL
Date of hearing	07.03.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCCL

The complaint dated 25.02.2014 regarding to give agricultural vij connection under Dark Zone Yojana.

On 07.03.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kalabhai Maganbhai Patel appeared himself, whereas Shri R B Vankar Junior Engineer Engineer of Kapadwanj REC S/dn appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. Shri Kalabhai Maganbhai Patel, had applied for new vij connection in LS No.124P village Aantarsuba and registered as GP No.TKL 136 on 08.11.2013.
2. Shri Kalabhai Maganbhai Patel is operating drip irrigation system in L S No. 124 P (Khata No. 40) approved by GGRC in the year 2011 under Tri-Party agreement. He is using diesel pump set for the purpose.
3. He applied for electrical connection at same place and registered by MGVCCL at GP No. TKL 136 dated 08.11.2013.
4. The application is processed and forwarded to GGRC on 31.12.2013.
5. The respondent has refused to sign FPA on the ground that drip is not covered in entire L.S.No.124P on which connection was demanded as per 7/12,8a and 6-c utaras.

6. Other part of land L.S.No.124P is owned by others.(Khata no.611)

7. The applicant has requested the forum to give justice as he has laid drip system in his ownership area, so there shouldn't be any problem for signing FPA by MGVCL.

The complainant contended that he had already adopted drip irrigation system in 2011 and running on diesel pump set. Now he has applied for electrical connection and completed all procedure upto GGRC approval. The MGVCL is refusing to sign FPA on the ground that he has not adopted MIS (Drip System) in whole L S No. The L S No. 124 P having too independent owners having Khata No. 40 and 611. His land having LS No.124 P and Khata No 40. He cannot compel other owner of Khata No. 611 to adopt drip system. He requested to process his application for his land that is L S No.124 P, Khata No.40.

The Respondent contended that as per GUVNL guidelines the applicant has to adopt MIS in whole LS No. So, he has not signed FPA.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the applicant has completed MIS in the land of LS No 124 P which in his legal occupancy i.e. Khata No 40 So MGVCL should process the application to give electric connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Shri Kalabhai Maganbhai Patel P.O Aantarsuba Tal: Kapadwanj, Dist : Kheda.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>