

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-130-2013.14
Complainant	Shri Jagdishbhai S Valand At : Jamajina Muvada Post : Bhungalia, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel, Deputy Engineer of Kapadwanj REC S/dn of MGVCL
Date of hearing	31.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 18.01.2014 regarding to give agriculture vij connection under Dark Zone Yojna.

On 31.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Jagdishbhai S Valand appeared himself, whereas Shri R M Patel, Deputy Engineer of Kapadwanj REC S/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. Shri Saburbhai Sanakarbhai Valand had applied for new vij connection in LS No.192/3 at village Jamajina Muvada, Post: Bhungalia, Tal: Kapadwanj, Dist : Kheda, and registered as GP No. 515 on 24.2.1992.
2. Change of name from Shri Saburbhai Sanakarbhai Valand to Shri Jagdishbhai Saburbhai Valand was approved under CoC after submission of necessary documents.
3. Due to poor financial position, he could not implement MIS system in his farm and due to nonpayment of GGRC work order amount, his application was auto cancelled.
4. Again on 28.10.2013, he received work order from GGRC and MIS was implemented after payment of necessary estimated charges to GGRC.

5. Deputy Engineer had signed Four Party Agreement(FPA) on 7.12.2013 and submitted to GGRC on 26.12.2013.
6. He was waiting for estimate from MGVCL instead he received letter from MGVCL Kapadwanj dtd.4.1.2014 that as six month time limit of GGRC work order is over, his application is auto cancelled and his application dtd.24.2.1992 is treated as cancelled.
7. He has asked reason for cancellation of his application with a request to give agricultural connection.

The complainant contended that he had given consent for MIS on 24.05.2012 for agricultural connection at Village Bhugadia Tal: Kapadwanj in LS No.192 /3. MGVCL had forwarded his application to GGRC on 11.06.2012, work order was generated as KH 4929. Due to poor financial position, he could not make payment of his portion to GGRC within 180 days and MIS was not installed. The work order no KH-7798 was received on 28.10.2013 and payment was made and MIS system also installed. Four Party Agreement was also carried out and submitted on 26.12.2013. He was waiting for Firm Quotation from MGVCL. But he received letter from MGVCL Kapadwanj dtd.4.1.2014 that as six month time limit of GGRC work order is over, his application is auto cancelled and his application dtd.24.2.1992 is treated as cancelled. He has requested that as he has installed MIS and FPA is also carried out, his application should be considered for agriculture connection as main source is farming for his family.

The respondent contended that Shri Saburbhai Sanakarbhai Valand had applied for new vij connection in LS No.192/3 at village Jamajina Muvada, Post: Bhungalia, Tal: Kapadwanj, Dist : Kheda, and registered as GP No. 515 on 24.2.1992. Change of name from Shri Saburbhai Sanakarbhai Valand to Shri Jagdishbhai Saburbhai Valand was approved under CoC after submission of necessary documents. All necessary documents were sent to GGRC on 11.6.2012 and WO No. KH-4929 was generated by GGRC. Meanwhile, GGRC has auto cancelled his earlier WO No. KH-4929 due to nonpayment after laps of 180 days and on the basis of non-completion of FPA by the applicant. The revised work order was generated by GGRC as KH-7798 dated 28.10.2013. Technical sanction was issued and FPA was carried out. The complainant had provided micro

irrigation system in his LS. MGVCL has cancelled his application for non-payment GGRC's first work order No.KH 4929 on dated 4.1.2014.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that due to poor financial condition of complainant, he could not make payment against first work order generated by GGRC within 180 days. He made payment of second work order to GGRC and MIS also installed. Due to unawareness from MGVCL side for auto cancellation of GGRC first work order, FPA was carried out by concerned Sub D/n against second work order of GGRC. As FPA is carried out by MGVCL and considering expenditure already done by the complainant, his case to be considered for processing agriculture connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Shri Jagdishbhai S Valand At : Jamajina Muvada, Post : Bhungalia, Tal: Kapadwanj, Dist : Kheda.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.

8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>