

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-129-2013.14
Complainant	Shri Hothaji Jesangji Dabhi At: Bobha, Post : Waghjipur, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel DE, Kapadanj REC Sub D/n. MGVCL
Date of hearing	31.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 22.01.2014 regarding to give agriculture vij connection under Dark Zone Yojna.

On 31.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Hothaji Jesangji Dabhi, appeared himself, whereas Shri R M Patel DE, Kapadanj REC Sub D/n. MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

1. The complainant had applied for Agriculture Connection under Dark Zone area on 04.10.2012 in L S No.146P, Khata No.365 at village Bobha, Tal:Kapadwanj
2. He had applied under Tatkal scheme as a switchover on 01.11.2013
3. During site survey , it was observed that there is existing water works connection available in the name of Sarpanchshri Gram Panchayat, Waghjipur in LS No.146/P Khata No.136.
4. The application was cancelled by Kapadwanj s/dn. and conveyed on 17.01.2014
5. The complainant has requested to consider his application as he had donated land to Sarpanchshri Gram Panchayat, Waghjipur under “Baxis Karar”.

The complainant contended that he had applied Ag connection under dark zone on 04.10.2012. After introduction of recent Tatkal Scheme, he had applied as a switch over applicant under Tatkal on 01.11.2013. The survey was also carried out. Instead of considering his application, he received letter from MGVCL mentioning that his application is cancelled as there is already existing connection in the name of Sarpanchshri Gram Panchayat, Waghjipur in LS No.146/P Khata No.136. He has donated land to Sarpanchshri Gram Panchayat, Waghjipur under “Baxis Karar” and bore is utilised for village water works and that land is no more owned by him. His Khata number is 36 and existing connection Khata No is 136 though LS No. is same. As such, he has requested to consider his application for Ag connection.

The respondent contended that the complainant had applied for Agriculture Connection under Dark Zone area on 04.10.2012 in L S No.146P, Khata No.365 at village Bobha, Tal:Kapadwanj. He had applied under Tatkal scheme as a switch over application on 01.11.2013. During site survey, it was observed that there is existing water works connection available in the name of Sarpanchshri Gram Panchayat, Waghjipur in LS No.146/P Khata No.136. Hence, the application was cancelled and conveyed to consumer on 17.01.2014

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.146/P is same but Khata numbers are different. Moreover, the complainant has donated land to Sarpanchshri Gram Panchayat, Waghjipur under “Baxis Karar” and bore is utilised for village water works and land is no more owned by him. The waterworks connection given to SGP and the bill is being paid by the Government. The new connection is required for agriculture purpose so waterworks connection cannot be utilized for agricultural purpose. Accordingly, application of Shri Hothaji Jesangji Dabhi should be processed to give Ag Connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Shri Hothaji Jesangji Dabhi At: Bobha, Post : Waghjipur, Tal: Kapadwanj, Dist : Kheda

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.

5. Copy of representation should be submitted at the office of Ombudsman.
Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

<http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>