

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No. MG-IV-118-2013.14
Complainant	Shri Gordhanbhai Shankarbhai Patel, At & Post : Bhojana Muvada, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M Patel, Deputy Engineer of Kapadwanj REC S/dn of MGVCL
Date of hearing	10.01.2014 at Kapadwanj s/dn

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	M M Marathe, MGVCL

The complaint dated 27.12.2013, to give agriculture vij connection in Darkzone area.

On 10.01.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Gordhanbhai Shankarbhai Patel, appeared whereas Shri R M Patel, Deputy Engineer of Kapadwanj REC s/dn of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case is as under:

1. The complainant had applied for new agriculture connection on 07.09.1992 in Survey No.59/2 Paik and Khata No.233 at Village Sihora.
2. During survey, it was noticed that in LS No.59/2 paik, already connection existing in the name of Gordhanbhai Shankarbhai Patel.
1. Application was cancelled by Kapadwanj Sub D/n. MGVCL on dtd. 12.11.2013.

The complainant contended that the application was registered for Ag. Connection on dtd. 07.09.1992 in Survey No. 59/2 Paik and Khata No. 233. MGVCL has cancelled his application giving reason that there is already existing connection in LS No.59/2 paik. He has demanded connection in LS No.59/2 paik, Khata No.233 where as existing connection is in LS No.59/2 paik Khata No.281 on the name of Shri Chiragbhai Jasubhai. As khata number is different his application should be considered.

The respondent contended that the complainant has registered for new connection on 07.09.1992 in Survey No. 59/2 Paik and Khata No. 233. During survey, it was noticed that there is already existing connection in LS No.59/2 paik. As such application was cancelled vide letter dated 12.11.2013 as another connection in same LS number cannot be given.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.59/2 Paiki is same but Khata numbers are different. The connections can be given to complainants having same survey number but different Khata numbers as legal possessor are different. Accordingly, application of Shri Gordhanbhai Shankarbhai Patel, should be processed to give Ag Connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complaint Shri Gordhanbhai Shankarbhai Patel, At & Post: Bhojana Muvada, Tal: Kapadwanj, Dist : Kheda.

(M M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>