

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-22-09.10
Complainant	Shri Dahyabhai T Rathwa, Village – Kukna, Tal: Pavi Jetpur 391 155, Dist: Vadodara
Respondent	Shri K G Shah, EE Bodeli Division and Shri G N Rathwa DE Pavijetpur S/dn of MGVCL
Date of hearing	16/09/2009

QUORUM	NAME
Chairman	Shri S A Pota, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Dr R C Desai, Vadodara
Convener	Shri P L Mistry, MGVCL

This complaint dated 22.04.09 is directed against non-release of agricultural connection under Tribal Area Sub Plan (TASP).

Today on 16/09/2009, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Dahyabhai T Rathwa, appeared for himself, whereas Shri K G Shah, EE Bodeli, and Shri G N Rathwa, DE Pavijetpur s/dn appeared as respondents on behalf of MGVCL before the Forum. Both the parties were heard.

The facts of the case are as follows. The complainant registered his demand for 5 HP agricultural connection on 13.10.2004 by making the needful payment vide MR No.4627 under Tribal Area Sub Plan (TASP). Under this plan, agricultural connection is released by turn as per quota allotted. The MGVCL office of Pavijetpur sent a letter dated 11.04.08 for payment of estimate charges but according to the complainant, this letter was not received by him. So the MGVCL cancelled this allotment for lack of response and non-payment of estimate charges and sent intimation to that effect to the complainant. When the complainant inquired of this matter in the S/dn office in Sept 2008, he came to know of allotment and its subsequent cancellation. Having failed to receive any response for reviving the allotment thereafter, he has approached this Forum by lodging a complaint dated 22.04.09.

Shri Dahyabhai Rathwa who appeared personally vehemently contended that he had not receive any notice for payment of estimate charges and therefore he is not at any fault in not making the needful payment. He urged that his allotment may be revived and he should be granted agricultural connection as soon as possible to meet the ends of justice.

The Respondent Shri G N Rathwa DE Pavijetpur S/dn contended that this office had cancelled the allotment of agricultural connection as the complainant failed to pay the necessary estimate charges as per intimation sent to him.

The Forum Members present at the hearing considered contention of both the parties and perused the records. For some reasons, the complainant had not received the notice and so failed to pay estimate charges. He still wants the agricultural connection of 5 HP which should be granted afresh after the payment of estimate charges so that the ends of justice are served.

In view of the above discussion, the Forum is of the opinion that the complainant be granted the agricultural connection afresh on necessary payment of estimate charges.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to grant to the complainant agricultural connection of 5 HP under TASP scheme.

(K R Shah)
Member

(Dr R C Desai)
Independent Member

(S A Pota)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.