

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-141-2013.14
Complainant	Shri Chanduji Budhaji Parmar at Jaloya, Tal: Kapadwanj, Dist: Kheda
Respondent	Shri R M Patel DE, Kapadwanj REC Sub D/n. MGVCCL
Date of hearing	14.02.2014 at Kapadwanj

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCCL

The complaint dated 31.01.2014 regarding to release agriculture vij connection under Dark Zone Yojna.

On 14.02.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Rameshbhai C Parmar son of Shri Chanduji B Parmar, appeared on behalf of complainant whereas Shri R M Patel DE, Kapadwanj REC S/dn appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainants had applied for new agriculture connection on 20.06.2000 in Survey No.47 at village Jaloya, Tal: Kapadwanj, Dist: Kheda, General Priority No.72.
2. MGVCCL intimated on 17.05.2011 to submit fresh documents.
3. Fresh documents submitted with request for shifting of the new agriculture connection from LS No.47 to LS No.78/2.
4. As complainant had not paid Tatkall estimate issued on 18.06.2002 his application was cancelled by Kapadwanj Sub D/n. MGVCCL vide letter no. KWR/Tech/4372 dated. 06.09.2013.

The complainant contended that the application was registered for Ag. Connection on 20.06.2000 in Survey No.47 at Jaloya, Tal: Kapadwanj, Dist: Kheda. After receipt of letter dated 17.5.2011 from MGVCCL, necessary documents were demanded for shifting from LS No.47 to LS No.78/2. However, MGVCCL has not considered request for change of circumstances and cancelled the application under the pretext that Tatkall estimate issued on 18.06.2002 is not paid. He contended that due to high amount of Tatkall estimate, it was not

paid. However, requested to consider his application under changed circumstances.

The respondent contended that the complainant has registered for new connection on 20.06.2000 in Survey No.47. After relaxation in dark zone area, letter was given to complainant to submit fresh documents. The complainant applied under changed circumstances for shifting new Ag connection from LS No.47 to LS No.78/2. However, during process, it was observed that estimate under Tatkal scheme was issued on 18.06.2002. As payment was not made, the application was cancelled and CoC was not approved.

The Forum Members present at the hearing considered contentions of both the parties and perused the records and observed that due to high amount of Tatkal estimate, the complainant had not paid the estimate issued by MGVCL in the year 2002. However, his original application is deemed to be considered continued under normal scheme. Hence, MGVCL should consider CoC after verifying documents.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection with shifting to Shri Chanduji Budhaji Parmar at Jaloya, Tal: Kapadwanj, Dist: Kheda under Dark Zone.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>