

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-8-2013.14
Complainant	Shantilal B Patel, At village Vejalpur under Vejalpur sub-division.
Respondent	Shri N A Rai, Deputy Engineer, of Vejalpur s/dn of MGVCCL.
Date of hearing	10.05.2013 at Corporate Office, Vadodara.

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCCL

The complaint dated 18.04.2013 regarding temporary connection bill finalization problem.

On 10.05.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein V R Kapoor appeared on behalf of complainant Shantilal B Patel, whereas Shri N A Rai, Deputy Engineer, of Vejalpur s/dn appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The complainant contented that:

1. He had temporary connection for construction purpose released on payment of deposit amount Rs. 86080/- in 2008.
2. The temporary connection was disconnected in year 2010.
3. While finalizing the temporary connection deposit, DE Kalol s/dn had shown Rs 151135/- as depreciation cost.
4. He objected that the depreciation cost should not be more than the principal amount i.e. deposit paid by him.
5. If temporary connection material is reusable, no depreciation cost should be recovered from the consumer. Here the material has been reused for permanent connection of J N Vidhyalaya, Vejalpur on receiving estimated charges of the said permanent connection.

The Respondent informed that the depreciation was not calculated as per reducing rate method thereby resulting in rise in depreciation amount. Later on the method has been rectified and correct amount of depreciation has been calculated.

Accordingly the depreciation amounts to Rs 66638-79. So after considering other charges as per norms necessary amount will be refunded to the complainant on approval of competent authority.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that depreciation was not calculated as per reducing rate method thereby resulting in rise in depreciation amount. Later on the method was rectified and correct amount of depreciation has been calculated. In view of the above discussion, the Forum is of the opinion that the complainant's temporary connection final bill to be revised accordingly.

ORDER

The Forum directs the MGVCL to instruct Deputy Engineer of Vejalpur s/dn to recalculate the final bill for temporary connection of complainant Shantilal B Patel at village Vejalpur, and to refund/recover the balance amount, if any. The action taken shall be reported to forum.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>