

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-93-2013-14
Complainant	Shri Sangitsinh Fatesinh Padhiyar, At Moghroli, Tal: Nadiad, Dist : Kheda
Respondent	Shri S.A. Kadia, Deputy Engineer, MGVCL, Chaklasi (O&M) Sub-Division.
Date of hearing	11-10-2013 at Anand

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 30.09.2013 regarding shifting illegal poles from the Farm.

On 11-10-2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Sangitsinh Fatesinh Padhiyar, consumer himself, appeared, whereas Shri S.A. Kadia, Deputy Engineer, Chaklasi (O&M) Sub-Division appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. LT (JGY) line is passing through his farm having four numbers of poles. Now, 3-phase HT line is erected through his same farm by erecting three new poles i.e. total seven numbers of poles in the Farm. The applicant has objected for the same and requested to shift the pole.

The applicant contended that the old JGY line is already passing through his Farm, which is inconvenient for the farming purpose. MGVCL has again laid HT line (11 KV) through his farm by erecting three more poles making very inconvenient for farming as well as safety. The applicant has brought the lay-out map of his farm as well as nearby farms showing nearby HT and LT lines and explained that the line could have been surveyed in other way without passing the same from his farm. He requested the Forum to order MGVCL to shift the poles without cost.

The Respondent Shri S.A. Kadia, Deputy Engineer, Chaklasi (O&M) Sub-Division contended that he and the Executive Engineer, Nadiad (O&M) Division have frequently visited the complainant's farm and decision was taken to shift the poles including LT line, which was agreed by the applicant. Accordingly, manpower was deputed to shift the line, but the applicant did not allowed to work.

The Respondent has placed the map showing the shifting locations thereby instead of seven poles, four poles will remain in his farm and out of all those, three poles will be nearer to boundary of his farm.

The Forum Members present at the hearing considered contention of both the parties and perused the records and have explained to the applicant that shifting of line and poles, as shown by the Respondent, is better than the existing condition of old LT line. It is also explained that by shifting the pole, the line seg will also reduce, which is a safety factor of better ground clearance.

The queries raised by the complainant regarding shifting of line & poles are resolved by the Forum and he is satisfied with it and given verbal consent to the Forum that the proposal given by the Respondent MGVCL is acceptable to him and he will allow the MGVCL to work for shifting of the line.

In view of the above discussion, the Forum is of the opinion that shifting of both LT & HT lines to another route is not advisable instead proposed shifting by the Respondent is good solution for farming work and safety

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to shift the LT and HT lines as proposed by the Deputy Engineer, Chaklasi (O&M) Sub-Division at the earliest and report to the Forum.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>