

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-40-2013.14
Complainant	Rafiqkha Chhotukha Garasiya at village Garadi, Tal: Sinor, Dist : Vadodara.
Respondent	Shri J R Bariya, Deputy Engineer of Sinor s/dn of MGVCL.
Date of hearing	05.07.2013 at Corporate Office, Vadodara.

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 17.06.2013 regarding three phase industrial connection.

On 05.07.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein complainant remain absent, whereas Shri J R Bariya, Deputy Engineer of Sinor s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has consumer No.09365 / 00376 / 8
2. The complainant has single phase lighting connection at his residence in the name of Rafiqkha Chhotukha Garasiya at village Garadi, Tal: Sinor, Dist : Vadodara. Now, he is required 3 phase industrial connection for fabrication and welding works at his residence. Complainant had applied for 3 phase industrial connection along with necessary documents such as ID card, Ration Card, Electricity Bill, NOC of Garadi Gram Panchayat, Pedhinamu, consent of other legal heirs on stamp paper etc.,

The complainant was absent during hearing.

The respondent contended that premises of complainant is on the name of his father. His father is not alive. Complainant has produced Pedhinamu, consent of other legal heir of his father and NOC of Garadi Gram Panchayat.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that complainant is the legal heir of late Chhotukhan Garasia also, other legal heirs have no objection and have also given consent on stamp paper signed before Notary. Hence, there is no reason for refusal.

In view of the above discussion, the Forum is of the opinion that MGVCL should give 3 phase industrial connection to the complainant as per rules of the company.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to release three phase industrial connection to complainant, after observing laid down procedure of the MGVCL.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>