

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-26-2013.14
Complainant	Shri Punjabhai Somabhai Gohel at village Agar, (Mahadev Faliya) Tal: Petlad, Dist : Anand.
Respondent	Shri J J Patel, Deputy Engineer of Petlad s/dn of MGVCL
Date of hearing	07.06.2013 Anand Circle Office

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 27.05.2013 regarding shifting of vij line from residence.

On 07.06.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Punjabhai Somabhai Gohel, appeared himself, whereas Shri J J Patel Deputy Engineer of Petlad s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. Complainant complaint regarding shifting of electric line residing at Agar, (Mahadev Faliya) Tal: Petlad, Dist : Anand.

The complainant contended that electric line is passing above his house which is touching iron roof and his house is 25 to 30 years old. Complainant wants to construct first floor. Due to electric line passing above his house, he cannot construct first floor.

The respondent contended that the estimate for shifting of electric line is given to the complainant. After paying the estimate amount by complainant, electric line will be shifted. However, verification shall be carried out at site and report shall be submitted to Forum.

The respondent has reported that the house is very old and from single phase three wire line are 6mm cable and one 2 core cable is passing above the house to the pole erected on back side of the house. This line is creating obstacle for construction of house and there is possibility of accident in case of any breakdown in the line. This line can be made away from house by shifting the pole on edge of the road.

The Forum Members present at the hearing considered contention of both the parties and perused the records. The issue is shifting of electric line as complainant wants to construct first floor. The line is passing from complainant's house as per Deputy Engineer, Petlad letter No.PTD/R/Tech/CGRF:4804 dated 05.07.2013. As such, MGVL: should shift the line.

In view of the above discussion, the Forum is of the opinion that the shifting of electric line is justified, to maintain clearance as per CEA Regulations for safety.

O R D E R

The Forum directs the Madhya Gujarat Vij Co Limited to shift the pole and line at MGVL cost and report the action taken to the forum.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>