

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-43-2013.14
Complainant	Shri Pravinsinh Bhimsinh Patel, At village : Katadia Tal: Halol, Dist : PMS,
Respondent	Shri D J Shah, Deputy Engineer, Halol (R) s/dn of MGVCL.
Date of hearing	12.07.2013 at Corporate Office, Vadodara

QUORUM	NAME
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 29.06.2013 regarding to give vij connection for flour mill.

On 12.07.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Pravinsinh Bhimsinh Patel, appeared himself whereas Shri D J Shah, Deputy Engineer, Halol (R) s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. The complainant has applied for Flour Mill connection.
2. The complainant want vij connection of 10 HP for their flour mill at Katadia, Tal: Halol, Dist : Panchmahals. For this, he has paid Rs.400/ vide M R No.CMD 451854 dated 05.04.2013 but MGVCL has cancelled his application stating that industrial connection cannot be given on agricultural land. MGVCL knows the rules at the time of application then why they have accepted fees of Rs.400/

The complainant contended that he had applied on 05.04.2013 for 10 HP connection for his flour mill. For this, he has given all documents to MGVCL. Flour mill is not a industry and service to society. It is for self employment, he want to start flour mill in village.

The respondent contended that complainant had applied for industrial connection. During Survey, it is noticed that land is agriculture, industrial connection cannot be given on agricultural land as per rules of the MGVCL. At the time of application, complainant has not told that land is agricultural land so MGVCL has taken regular documents from complainant.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the connection is demanded on

agricultural land for flour mill for their village people. There is not any other flour mill in the village. No Objection Certificate is also given by Talati for his demand for flour mill.

In view of the above discussion, the Forum is of the opinion that the vij connection for flour mill can be released from Agricultural Dominant feeder to complainant, if he agrees.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for release vij connection to complainant Shri Pravinsinh Bhimsinh Patel, At village : Katadia, Tal: Halol, Dist : PMS, for their flour mill from Agricultural Dominant feeder after taking the consent of the complainant.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>