

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-97-2013-14
Complainant	Shri Manharbhai V. Patel, At : Kapdini Vav, Post : Chikhlod, Tal: Kapadwanj, Dist: Kheda
Respondent	Shri R.M. Patel, MGVCL, Kapadwanj (REC) Sub- Division of MGVCL.
Date of hearing	11-10-2013 at Anand

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated NIL received on 01.10.2013 regarding cancellation of new vij connection.

On 11-10-2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Manharbhai V. Patel, appeared himself, whereas Shri R.M. Patel, Deputy Engineer, Kapadwanj (REC) Sub-Division appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. G.P. No. 73 (1998). The consumer has applied for new connection on 24-06-1998 in Survey No. 732 paiki.
2. The applicant has submitted all the documents required for new connection in Dark Zone area, however, MGVCL has refused to give the connection based on the existing Ag. connection in the same Survey Number vide letter No. 5403 dtd. 06-09-2013.
3. The existing connection is on the name of Shri Vitthalbhai Dhanjibhai Patel in Survey No. 732/2, whereas his demand is for Survey No. 732/3. Also one another connection is on the name of Shri Kanjibhai Ladhiyabhai Patel in Survey No. 732/1.

The complainant requested the Forum to give Ag. connection in separate Survey No. 732/3, which was demanded in his original application of the year 1998. The

applicant contended that the refusal to give new connection in Survey No. 732/Paiki is without proper analyzing the correct Survey Number. He has demanded new connection in his Survey No. 732/3, where there is no other connection existing. He has submitted all the documents pertaining to Survey No. 732/3, which are in line with original documents submitted in the year 1998. It can also be confirmed that the area in both these documents having 0-80-94 hectare land.

The Respondent Shri R.M. Patel, Deputy Engineer, Kapadwanj (REC) Sub-Division contended that new connection is refused on the basis of no clarity for detailed survey number. On record, there was only “732/Paiki”. The details furnished by the applicant are verified again on records available with the Company as well as old and new land records and confirmed that there is a mistake. He agreed with the contention of the applicant that the applicant has applied for new Ag. vij connection in Survey No. 732/3. He also confirmed that the existing connection on the name of Shri Vitthalbhai D. Patel in Survey No. 732/2 i.e. both Survey Numbers are different.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the new Ag. Vij connection is demanded by the applicant in Survey No. 732/3 having no other connection. Therefore, there is no objection to give the said connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to give Ag. Vij Connection to Shri Manharbhai V. Patel at Kapdini Vav, PO : Chikhlod, Tal. Kapadwanj, Dist. Kheda.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>