

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-I-11-09.10
Complainant	Mahant Swami Rasidanand Saraswati At village Vega Tal: Dabhoi c/o Maruti Sanyas Asham, con No.02228/00153/8.
Respondent	Shri R S Bhabhor, DE Dabhoi s/dn of MGVCL
Date of hearing	19.06.09

QUORUM	NAME
Chairman	Shri S A Pota, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Dr R C Desai, Vadodara
Convener	Shri P L Mistry, MGVCL

This complaint is directed against change of agricultural tariff of connection to private water works tariff.

Today on 19.06.09, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Mahant Swami Shashidharanandji Saraswati appeared on behalf of Maruti Sanyas Ashram as complainant whereas Shri R S Bhabhor, DE Dabhoi s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The facts of the case are as follows. The agricultural connection for 5 HP water pump bearing con No. 02228/00153/8 was released to Mahant Shri V K Swami of Maruti Sanyas Ashram was released on 17.11.1966. After the demise of Shri Swami the name of the agricultural connection was changed to Shri Dharanandji in Aug 1980 who has also expired. The efforts for change of name is in the process. During bifurcation of feeders for agricultural and Jyoti Gram Yojana (JGY), this agricultural connection of complainant continued on the JGY feeder. The electric supply is available for 8 hours and 24 hours on agricultural and JGY feeder respectively. Therefore, the tariff of the consumer's connection was changed from Agricultural tariff to private water works tariff as the electricity was available on JGY feeder for 24 hours. It was alleged that this was done in response to the request of the complainant. However, the application of the complainant is not

traceable. The present incumbent of the Ashram. Shasidharanandji emphatically denies of having made any application for change of tariff and purpose.

The consumer is being served energy bill considering private water supply tariff since 12.1.2007. The consumer, therefore, complained against this change of tariff to the agricultural tariff by a letter dated 20.02.07 with a request in respect to agricultural tariff. Due to delay of over 2 years in restoring this issue the consumer has preferred to approach this Forum. The complainant Mahant Swami Shasidharanandji Incharge of Ashram denied in oral and written submission of having made any application for change of tariff or purpose and further contended that the change of tariff from agricultural to private water works was made by MGVCL after installing a meter. While she signed on form 15 she was told that the meter was installed to convert the connection to metered agricultural tariff. The electricity bills being served after the change of tariff are very high and they can not afford to pay it. Therefore, the tariff should be reversed from Private Water Works to agricultural tariff.

The Respondent Shri Bhabhor DE Dabhoi S/dn contended during hearing that the complainant had signed the Form-15 while installing the meter. This signifies their consent for change of tariff from agricultural to private water works supply. After the bifurcation of feeders for agricultural and JGY purpose, their connection continued to remain on the JGY feeder availing 24 hours supply for which agricultural tariff can not be applied.

The Forum Members present at the hearing considered contention of both the parties and perused the records. It appears that the complainant is a victim of the electric supply system in which feeders for 8 hours supply for agricultural purpose and 24 hours supply for JGY connection were separated. After the bifurcation, the complainant connection continued to remain on JGY connection even though its category was agricultural and wanted to continue in this category. This connection could not be supplied from agricultural feeder because this required erection on 11 KV HT line of 60 meters and a transformer of 10 KVA, for which the complainant would be unable to pay. The complainant for agricultural purpose. It is, therefore, advisable that the complainant be supplied electric power for agricultural purpose as per prevailing stipulations.

In view of the above discussion, the Forum members are of the opinion that the connection of complainant be reverted to the agricultural category with meter because the complainant never sought for change of tariff.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to revert the complainant's connection to agricultural category with meter for power supply as per prevailing stipulations for agricultural category.

P L Mistry
Convener

K R Shah
Member

Dr R C Desai
Independent Member

S A Pota
Chairman