

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-106-2013.14
Complainant	Shri Kishorsinh Anvarsinh Zala at Chavlaj, Ta: Daskoi, Dist : Ahmedabad
Respondent	Shri T.J. Shah, Deputy Engineer, Haldarvas Sub- Division MGVCL,
Date of hearing	06.12.2013 at Anand

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated NIL received on 25.11.13 regarding new agricultural vij connection.

On 06.12.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kishorsinh Anvarsinh Zala, appeared, whereas Shri T.J. Shah, Deputy Engineer, Haldarvas Sub-Division MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief detail of the case is as under:

The complainant has applied for Agriculture connection in L.S.No.172 of village Chavlaj where bore was already made while submitting application on dated 06.10.2012 i.e. at the time of application made in the name of Kishorsinh Anvarsinh, L.S.No.174 was mentioned by mistake. Connection required is also in L.S.No.172 but in hurry, documents for L.S.No.174 were given. Hence, requested to give connection in L.S.No.172.

The complainant contended that at the time of registration of application for Agriculture connection on dated 06.10.2012 in L.S.No.174 of village Chavlaj, he was sick & his son had wrongly submitted documents for Land Survey No.174 instead of 172. It is also confirmed by him that at the time of survey on dated 03.10.2012 bore shown was of L.S.No.174 where connection for 12.5HP load in the name of Shri Surajbhai Harisinh Zala was existing. He also contended that FPA is also made for L.S.No.174. He has also accepted that they have not applied for change of circumstances when an opportunity given by MGVCL in the year 2012. .

The Respondent Shri T. J. Shah, Deputy Engineer Haldarvas Sub-Division contended that survey of applications were carried out by Engineer of REC Kathlal Sub-Division. Documents submitted by complainant were for Land Survey No.174 alongwith A-1 form. FPA was also made for L.S.No.174. If mistake was there at the time of submission of documents, it could have been rectified by complainant at different stages as well as by giving application to Deputy Engineer of Sub-Division.

But he had never approached for the same & now asking connection in L.S.No.172 different than applied for.

The Forum Members present at the hearing considered contention of both the parties and perused the records. It is confirmed by complainant that he has never approached Sub-Division for change of Land Survey Number. At that time of site survey also the applicant has shown in land survey No.174 where already one connection is existing in the name of Shri Surajbhai Harisinh Zala in L.S.No.174. The representation made is having no merits to consider new connection in land survey No.172. Also, MGVCCL is not giving new connection in same survey number where connection is existing.

ORDER

The Forum directs the complainant Shri Kishorsinh Anvarsinh Zala at Chavljaj, Ta: Daskoi, Dist : Ahmedabad that action of Madhya Gujarat Vij Company Limited not to give Agriculture connection in land survey No.172 is in order.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>