

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-33-2013.14
Complainant	Karimkha Ahmedkha Pathan at next to PWD store, Station Road, Naswadi, Vadodara.
Respondent	Shri S M Patel, Deputy Engineer of Naswadi s/dn of MGVCL.
Date of hearing	21.06.2013 & 28.06.2013 at Corporate Office, Vadodara.

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 12.06.2013 regarding reconnection of disconnected meter.

On 21.06.2013 & 28.06.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Karimkha Ahmedkha Pathan appeared himself, whereas Shri S M Patel, Deputy Engineer of Naswadi s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has consumer No.11801 / 02652 / 1
2. The meter was disconnected as per his request dated 23.09.2009.
3. On 22.02.2012, complainant applied for reconnection
4. During reconnection, his cousin brother objected
5. As Hon'ble Naswadi Court has ordered "status-quo", the meter was not installed at the place.

The complainant contended that he is a consumer of MGVCL and regularly paying minimum charge bill. Though, he has represented to reconnect his credited meter, MGVCL is not reconnecting his meter. Due to summer season, he and his family members has faced difficulties without light and now monsoon is coming and requested to reconnect the connection immediately.

The respondent contended that complainant was having residential connection near PWD Store, Station Road, Naswadi. The connection was disconnected as per his request dated 23.09.2009. After his application for reconnection on 22... 2012. they send staff for reconnection but the objection was raised by his cousin brother Allrakha Sardarkha and Naswadi Court has issued order for "status-quo". Hence,

the meter is not installed at his residence. Due to court order and internal dispute of family member, further action is not taken.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that due to internal dispute amongst family members, the reconnection has not been carried out. Even Hon'ble Court of Naswadi, has also issued "status-quo" for property under dispute.

In view of the above discussion, the Forum is of the opinion that the present property is under dispute and Hon'ble Naswadi Court has also issued order the "status-quo", the Forum cannot issue order till court's decision.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to take actions for reconnection after final decision of the Hon'ble Court of Naswadi, in respect of complainant Karimkha Ahmedkha Pathan at next to PWD store, Station Road, Naswadi, Vadodara.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>