

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-9-2013.14
Complainant	Shri Kanubhai Shankarbhai Patel at Narna Muvada Antisar, Tal: Kapadwanj, Dist : Kheda.
Respondent	Shri G S Patel, Deputy Engineer of Kapadwanj Rural s/dn of MGVCL
Date of hearing	17.05.2013 at Corporate Office, Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCCL

The complaint dated 16.04.2013 to give vij connection in Darkzone area.

On 17.05.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kirtan Kanubhai Patel, appeared on behalf of complainant Shri Kanubhai Shankarbhai Patel, whereas Shri G S Patel, Deputy Engineer of Kapadwanj Rural s/dn appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied for new agricultural in the year 1994 in Survey No.671 /2.
2. Due to declaration of dark zone area, the applicant was not processed.
3. The government allowed to release connection in dark zone area provided the consumer Micro Irrigation as per rules.
4. During survey, it was noticed that in the same survey number there is already electric connection in the name of Shri Vithalbhai Shankarbha Patel. As two connections in same survey number cannot be released as per rules, his application was cancelled.

The representative Shri Kirtan Kanubhai Patel son of the complainant contended that they asked for vij connection in 1994. In 1985, partition among four brothers named (1) Vithalbhai Shankarbha Patel, (2) Shamalbhai Shankarbha Patel (3) Ranubhai Shankarbha Patel and Jayantibhai Shankarbha Patel was made. The land in survey No.671 /2 was allotted to complainant Shri Kanubhai S Patel whereas Survey No.671/2/1 was allotted to Vithalbhai S Patel. Shri Vithalbhai S Patel had asked for vij connection in 1987. Survey No.671 /2 is owned by applicant till today.

The respondent contended that complainant has asked for connection in 1994 in Survey No.671 /2 on Naran Muvada, Antisar, Tal: Kapadwanj, Dist : Kheda. Due to relaxation to release connection in Dark zone in 2012, the process for release agricultural connection was started, complainant has given consent for adoption of MIS on 26.05.12 and survey was carried out. During survey, it was noticed that there is connection on same survey number in the name of Shri Vithalbhai S Patel. This connection is continued from 30.03.88 to till today hence complainant application was cancelled and not processed.

The Forum Members present at the hearing considered contention of both the parties and perused the records observed that there was distribution of lands among all brothers. Complainant owned survey No.671/2 whereas Vithalbhai S Patel owned survey No.671 /2 /1 and Vithalbhai S Patel has vij connection on his land but complainant does not have any vij connection on his land. There are two different survey number 671/2/1 & 671 /2, Survey No.671 /2 / 1 has connection but survey No.671/2 has no vij connection.

In view of the above discussion, the Forum is of the opinion that the land of Survey Nos. 671 /2 & 671 / 2 /1 are different lands and owned by different person so vij connection to complainant on survey No.671/2 should be released.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for agricultural connection to complainant Shri Kanubhai Shankarbhai Patel at Narna Muvada Antisar, Tal: Kapadwanj, Dist : Kheda on survey No.671/2.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>