

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-30-2013.14
Complainant	Shri Kanubhai Ranchodbhai Patel At : Narna Muvada, Post : Garod, Tal: Kapadwanj, Dist: Kheda.
Respondent	Shri G S Patel, Deputy Engineer Kapadwanj® s/dn and Shri R M Patel, Deputy Engineer of REC Kapadwanj of MGVCL
Date of hearing	21.06.2013 at Corporate Office, Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 14.06.2013, to give vij connection in Darkzone area.

On 21.06.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kanubhai Ranchodbhai Patel, appeared himself, whereas Shri G S Patel, Deputy Engineer Kapadwanj® s/dn and Shri R M Patel, Deputy Engineer of REC Kapadwanj of MGVCL appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. The complainant had applied for new agriculture connection in the year 1993 in Survey No.534.
2. Due to declaration of dark zone area, the application was not processed.
3. In the year 2012, the government allowed to release connection in dark zone area provided the consumer adopt Micro Irrigation as per rules.
4. During survey, it was noticed that in the same survey number there is already electric connection in the name of Shri Ranchodbhai Chaturbhai Patel. As per rules two connections in same survey number cannot be released, so his application was cancelled.

The complainant contended that he had asked for vij connection in 1993. The existing connection, is in the name of my father Shri Ranchodbhai Chaturbhai Patel in the survey No.534 since 1987. There after LS No.534 was divided in two part on 23.7.1990 and part of LS No.534 is in the name of Shri Ramanbhai Ranchodbhai Patel and LS 534 paiki in the name of Shri Kanubhai Ranchodbhai Patel & Ramanbhai Ranchodbhai Patel. The existing connection in the name of his father

having LS 534 is allotted to his brother Shri Ramanbhai Ranchodbhai Patel. Now, both lands are separate and he has no right / share in existing connection. The same has also been mentioned in copy of 7/12 & 8A. Accordingly complainant has requested not to cancel his application in L S No 534 but consider same for LS No.534 paiki.

The respondent contended that the complainant has registered for new connection on 31-05-1993 in Survey No.534 at At : Narna Muvada, Post : Garod, Tal: Kapadwanj, Dist: Kheda. Due to relaxation in release of connections in the dark zone area in 2012, the process for release of new agricultural connections was started. As the complainant had given consent for adoption of MIS, survey was carried out. During survey, it was noticed that there is a connection existing in the same survey number i.e. LS 534 in the name of Shri Ranchodbhai Chaturbhai Patel. This connection was released on 18.03.1987, hence complainant application was cancelled and not processed for L S No 534. They were not aware of division of land so related documents were not asked.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the existing connection is in the L S No 534. There after due to distribution of Land in the year 1990 it was distributed among four brothers. Complainant owned survey No.534 paiki. Looking to the copy of 7/12 land document both land are separate. In view of the above discussion, looking to the existing condition in L S No 534, and complainant's requirement in LS No.534 paiki, the Forum is of the opinion that the request of complainant needs consideration.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for new agriculture connection to complainant Shri Kanubhai Ranchodbhai Patel At : Narna Muvada, Post : Garod, Tal: Kapadwanj, Dist: Kheda at L S No 534 Paiki.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS : *If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.*

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.

4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>