

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-92-2012.13
Complainant	Shri Dudhabhai Jethabhai Vankar At & Post Vaghajipur, Tal: Shahera Dist. Godhra
Respondent	Shri Bamania, Deputy Engineer, of Santrod s/dn of MGVCL.
Date of hearing	22.03.2013 at Corporate Office, Vadodara.

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 18.01.2013 regarding improper interpretation of Circular of Company and Govt. of Gujarat.

On 22.03.2013 at Godhra Circle Office, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Dudhabhai Jethabhai Vankar appeared himself, whereas Shri Bamania, Deputy Engineer, of Santrod S/dn of MGVCL. appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has applied for Agriculture connection on 23.7.2012
2. The complainant had represented to give connection under SCSP scheme being scheduled caste applicant.
3. The complainant had informed that MGVCL has given the connection to all scheduled caste applicant who have registered their application up to 31.9.2009.

The complainant contended that being a scheduled caste applicant he has submitted caste certificate with his application at the time of registration where

as for other applicants letter is written by Sub Division to submit the caste certificate by which he is getting injustice

The Respondent contended that the complainant has registered his application on 23.7.2012 under SPA scheme. The over-riding priority under SCSP scheme is being observed as per erstwhile GEB Chief Engineer(RE) Letter No.OMR/Jeevandhara/ 3927 dtd.16.12.1998. The Agriculture connection are to be given as overriding priority under Jeevandhara Scheme of Govt. and also to SC/ST applicants to the extent of 7.5% of annual target of sub Division. As per target given to Sub D/n only one applicant was entitled for getting connection under SCSP overriding scheme is the year 2012-13.. There are total 15 nos. of applicant prior to this applicant in the same category / scheme. As such his connection will be given as per priority. More over under normal SPA scheme, estimate are issued up to year 2007. So under the scheme also the connection cannot be released earlier then the SCSP Scheme.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that The rule for giving connection under SCSP scheme over-riding priority is being followed. The complainant has registered his application on 23.7.2012 and there are total 15 nos of SC/ST applicants prior to this applicant and his priority is not over looked.

In view of the above discussion, the Forum is of the opinion that the connection shall be given as per priority of the scheme.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process connection for Shri Dudhabhai Jethabhai Vankar At & Post Vaghajipur, Tal: Shahera as per priority and rules.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>