

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM

MADHYA GUJARAT VIJ CO LIMITED

CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,

RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG- I-05-09.10
Complainant	Dr Vithal N Kamat, C/o Centre for Apparent Energy Research, Vithal Udyognagar.
Respondent	JE Anand Circle MGVCL
Date of hearing	29.05.2009

QUORUM	NAME
Chairman	Shri S A Pota, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Dr R C Desai, Vadodara
Convener	Shri P L Mistry, MGVCL

This complaint is directed against the overshoot of voltage in LT supply line for street lights.

Today on 29.05.2009, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Dr Kamat appeared on behalf of Centre for Apparent Energy Research, Vithal Udyognagar whereas Shri N B Bidarkar expressed his inability to appear on behalf of MGVCL before the Forum.

The facts of the case are that Dr Kamat who is running a Centre for Apparent Energy Research, has often complained to the MGVCL authorities of excess voltage in LT supply against the permitted range of 230 + 6% volts during the night hours for street light feeder. As a result, the energy bill shots up and the complainant has to bear the excess bill. Having failed to resolve his grievances, he has approached this Forum by an application dated 01.04.2009.

During the hearing, Dr Kamat explained at length the issue of over voltages, resulting rise in electricity consumption and bills. He suggested to install an alternative 66 KV source at sub-stations under Restructured APDRP programe of Gol which envisages the modernization and upgradation of transmission and distribution networks of all cities and towns having population of 30,000 and above. He also suggested use of apparent energy meter to overcome excess billing due to over voltages.

The Respondent conveyed his inability to attend but confirmed that the complaints of Dr Kamat have been received and were discussed at the meeting of the coordination committee at circle level held on 11.11.08 and plans are proposed to rectify over voltages and other related problems in due course.

The Forum Members present at the hearing considered contention of both the parties and perused the records. We have read the Minutes of Meeting of Circle level coordination committee held on 11.11.08 and we find that the MGVCL & GETCO authorities are aware and abreast of the problem and have prepared plans for rectification of such and other related issues in due course.

In view of the above discussion, the Forum is of the opinion that renewed attention of the MGVCL authorities of Anand circle be drawn to rectify problems of over voltages as suggested by Dr Kamat and discussed by MGVCL and GETCO authorities.

O R D E R

The Forum directs the Madhya Gujarat Vij Co Limited to draw renewed attention of Anand Circle officers and GETCO to solve problems arising due to over voltages for street light feeders especially at night and make earnest attempts to rectify them.

P L Mistry
Convener

K R Shah
Member

Dr R C Desai
Independent Member

S A Pota
Chairman