

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-86-2012.13
Complainant	Shri Bhaveshkumar Arvindbhai Patel at & Post Dhesia, Tal: Lunawada, Dist : Panchmahals.
Respondent	Shri L H Damor, Deputy Engineer of Lunawada s/dn of MGVCL.
Date of hearing	04.01.2013 at Godhra circle office

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 12.12.2012 regarding residence vij connection.

On 04.01.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Bhaveshkumar Arvindbhai Patel, appeared himself, whereas Shri L H Damor, Deputy Engineer of Lunawada s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied on 26.10.2006 for new residential vij connection whose GP No.427.
2. FQ was given on 27.10.2006 of Rs.4000/- which was paid on 16.11.2006.
3. While taking actions for release of connection, it had came to know that it requires extension of LT line falling under B type connection and hence, FQ was revised and issued but the complainant did not pay the same. As such, the application was filed.
4. The complainant again applied on 13.09.2010. MGVCL had given estimate of Rs.17857/ on 05.10.2010.
5. The complainant had paid FQ on 13.10.2010.
6. The complainant has been given vij connection on 8.12.2010 which has got consumer no.18930 00506 13.

The complainant contended that though new connection has been allotted, MGVCL has not refunded Rs.4000/ which was previous estimate paid by the complainant on 16.11.2006.

The respondent confirmed that MGVCL has not refunded Rs.4000/ to the complainant which was paid by him on 16.11.2006.

In view of the above discussion, the Forum is of the opinion that to refund Rs.4000/, the FQ amount paid by the complainant in 2006 as fresh estimate given in 2010 is also paid. .

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to immediately refund the FQ amount of Rs.4000/ paid by the complainant Shri Bhaveshkumar Arvindbhai Patel at & Post Dhesia, Tal: Lunawada, Dist : Panchmahals, in 2006 as per rules. If Money Receipt is required and not available with consumer, an affidavit on stamp paper as per rules be asked.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>