

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Reference	Consumer Grievances Complaint No.MG-I-05-08.09
Complainant	Shri Dhamchandani Prashottam K, Vavadi, Dist: Godhra, con No.07637 / 51063 / 8
Respondent	Shri V R Gupta, DE MGVCL Godhra (R)

Sub: **Addendum** to the order of Consumer Grievances Redressal Forum dated 09.01.2009 on the Consumer Grievances Redressal Forum's complaint No. MG-I-05-08.09.

As per the order of the CGRF dated 09.01.2009, the MGVCL was directed to settle the payment of supplementary bill after meter and CT are tested in laboratory to the satisfaction of both the parties.

The convener, CGRF of MGVCL has now submitted a Office Note dated 12.06.09 stating the action taken by MGVCL to comply with this order and intervention of the Forum.

Testing of CT and meter was arranged on 22.02.2009 at the Hi-Tech Lab at which the consumer was present with his technical assistant. However, the testing could not be carried out due to his misbehavior. By letter dated 27.02.2009, the consumer requested to instruct Hi-Tech Lab to pay the meter in all respects, else to permit them to test in private lab.

The consumer was informed again to remain present at Hi-Tech lab on 27.03.2009. This date being not convenient he was informed to appear on 09.04.09 for testing. But he suggested vide letter dated 28.05.09 to test the meter in private lab for ascertaining impartiality. To satisfy him, testing was arranged with ERDA Vadodara on payment of fees but he has not responded to comply with this arrangement.

In light of above facts, the Forum of the opinion that the consumer is not interested in testing of CT and meter but under the guise of the testing, he is postponing payment of the supplementary bill amount. The complaint of the consumer is thus set aside.

The Forum members, therefore, direct the MGVCL to recover balance amount of the supplementary bill.

P L Mistry
Convener

K R Shah
Member

Dr R C Desai
Independent Member

S A Pota
Chairman