

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-42-2013.14
Complainant	Shri Abhay D Harshe, Harshewada, Wadi Pomli Faliya, Vadodara 390 017
Respondent	Shri M V Patel, Deputy Engineer, Wadi s/dn of MGVCL.
Date of hearing	12.07.2013 at Corporate Office, Vadodara

QUORUM	NAME
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 01.07.2013 regarding to cancel vij connection of Radhaben Nareshkumar Maheshwari, Vaibhavlaxmi Stores, Hathiyakhad Road, Wadi Pomli Faliya, Vadodara

On 12.07.2013, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Abhay Harshe, appeared himself whereas Shri M V Patel, Deputy Engineer, Wadi s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has lodged the complaint regarding to cancel vij connection of Radhaben Nareshkumar Maheshwari, Vaibhavlaxmi Stores, Hathiyakhad Road, Wadi Pomli Faliya, Vadodara,
2. Vadodara Mahanagar Seva Sadan (VMSS) authority informed to Executive Engineer MGVCL to cancel the connection of Radhaben Nareshkumar Maheshwari, even though till today vij connection is not removed.

The complainant contended that Radhaben N Maheshwari has purchased house and in the sale deed open plot is shown and constructed house without permission of VMSS. Radhaben's house is illegally constructed and vij connection should not be given by MGVCL and if it is given it should be cancelled.

The respondent contended that the said vij connection released on 07.06.2012. The application was accepted along with A-1 form and other documents like Dastavej of land, copy of light bill of neighbour, the connection is being utilized by Radhaben Nareshkumar Maheshwari, for the residential purpose. The complainant Shri Harshe had applied to remove the connection of Radhaben Nareshkumar Maheshwari. Complainant has got vij connection from 07.06.2012 and paying regular energy bills. As such, connection cannot be disconnected.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that complainant Shri Harshe is neighbour of Radhaben N Maheshwari. Complainant has not asked for any relief for himself as consumer. He asked for cancellation of vij connection of Radhaben Maheshwari for that connection Shri Abhay Harshe is not consumer.

In view of the above discussion, the Forum is of the opinion that the complainant is not a consumer for relief asked.

ORDER

The Forum directs the complainant Shri Abhay D Harshe, Harshewada, Wadi Pomli Faliya, Vadodara that his request cannot be considered by Forum as he is not the consumer for the connection for which the actions requested, relief asked.

(Y B Sukhadia)
Technical Member

(Harsha S Chauhan)
Independent Member

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>