

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-I-4-2011.12
Complainant	Shri Pratikkumar B Rana at Padra
Respondent	Shri A J Verma DE of Padra MGVCL
Date of hearing	20.05.2011

QUORUM	NAME
Chairman	Shri K M Dave, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 11.05.11 is directed against the illegal charge of consumer's name.

Today on 20.05.11, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Pratikkumar B Rana and Shri Bhikhabhai Rana, appeared himself, whereas Shri A J Verma, DE of Padra appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. As per the complainant Rana Pratikkumar B had purchased B.10, Haridarshan Society, property at Padra during the year 2005.
2. Consumer No is 2601/14151/4.
3. From July 2010 MGVCL had changed consumer's name to Shri Kishorsinh A Rajput on the basis of court order.
4. Court order is related to Negotiable Instrument Act where the complainant i.e. Shri Bhikhabhai Rana could not prove his complaints and Shri Kishorsinh has possession of the said property and stays there. He is consumer in the records of MGVCL.

The complainant Shri Bhikhabhai Rana on behalf of his son Shi Pratikkumar Rana contended that MGVCL should change the consumer's name from Shri Kishorsinh Rajput to Shri Pratikkumar Rana and produced documents of revenue records, Municipal records, court judgement etc and tried to convince the Forum.

The concerned officer of s/dn informed that the said property is presently occupied by Shri Kishorbhai A Rajput and connection is presently in the name of Shri Kishorbhai A Rajput. He is paying the electricity bills regularly. As narrated by him, it was informed by his wife that Shri Pratikkumar and Shri Bhikhabhai by fraudulent Power of Attorney made the sale deed in their favour. Moreover, dispute was also raised in past for disconnection of power supply. Thus, the ownership of B.10 Haridarshan Society is in dispute.

The Forum Members present at the hearing considered contention of both the parties and perused the records. From the record, it reveals that it is basically a dispute of legal ownership of the house rather than any grievances related to supply, service or quality of supply. However, MGVCL shall provide electric connection and may change the name after observing rules and regulation consistent with GERC regulations.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process the application of Shri Rana for change of name after observing all formalities and GERC / MGVCL Rules and Regulations.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(K M Dave)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>