

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No. MG-III-61-2010.11
Complainant	Kodiben Govindbhai Vankar, Vankarvas, Post : Telnar, Tal: Kapadwanj, Dist:Kheda
Respondent	Shri M D Dalwadi, DE Kapadwanj s/dn of MGVCL
Date of hearing	07.01.2011

QUORUM	NAME
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 27.12.2010 is for the demand of irrigation vij connection.

Today on 07.01.2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Maheshbhai Govindbhai Vankar, appeared on behalf of his mother Kodiben G Vankar, whereas Shri M D Dalwadi, DE appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. Kodiben Vankar had applied for agricultural normal connection registered on 7.11.2000 and her general priority number was GP112.
2. She being in ST Category, she was given GP92 number under Jivandhara Scheme, with same registration date 7.11.2000.
3. She had submitted all documents regarding Survey No.22/3 Khata No.671 along with borewell.
4. Till today, she has not given connection though 10 years have elapsed from her registration date.

The representative of the complainant Shri Maheshbhai G Vankar (son of Kodiben Vankar) contended that they have registered their application in agricultural normal on 7.11.2000, they have not been given connection even after ten years, Shri Dalabhai B Valand had applied on the same day, even though he has been given connection since last 4/5 years while Kodiben has not been yet. Without supply of electricity, they are not able to get crop as the neighboring land owners do not supply water.

The Respondent Shri M D Dalwadi, DE of MGVCL contended that the complainant had registered her application for electric connection under Agricultural normal on 7.11.2000 and she was allotted GP112 number. She being ST Category, her number was switched over in JIVANDHARA Scheme GP92 with same date i.e. 7.11.2000. Upto GP91 which was registered on 29.9.2000 has been cleared in 2002. Now, it is the turn of Kodiben to get connection depending upon the release of connection by the authority. Shri

Dalabhai Valand had applied on 6.1.1992 with GP 15 in agricultural normal. His connection was released on 18.3.2005. Up-till-now, GP 23 with registration date 23.01.1992 has been released for connection.

The Forum Members present at the hearing considered contention of both the parties and perused the records. From the records, it is found that Shri Dalabhai B Valand had applied much earlier to Kodiben i.e. on 6.1.1992 while Kodiben applied on 7.11.2000. Further, in this area, declared by the Government as Dark Zone, the release of electric supply is restricted. In JIVANDHARA Scheme, upto GP91 has been cleared. Now, next turn is of Kodiben (GP92). The complainant was given all facts and figures about their priority number compared with others & latest status.

In view of the above discussion, the Forum is of the opinion that Shri Maheshbhai G Vankar son of complainant Smt Kodiben Vankar was convinced with the facts and figures put up by DE Shri Dalwadi in the Forum and the complainant was satisfied with details he received during the hearing of the Forum.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to inform the complainant Smt Kodiben as soon as she becomes due for the release of electric connection and to complete the formalities for that purpose.

(K R Shah)
Member

(M J Vaidya)
Independent Member

PS:

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>