

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
MADHYA GUJARAT VIJ CO LIMITED  
CORPORATE OFFICE, 2<sup>ND</sup> FLOOR SP VIDYUT BHAVAN,  
RACECOURSE, VADODARA 390 007**

|                 |                                                                                                  |
|-----------------|--------------------------------------------------------------------------------------------------|
| Subject         | Consumer Grievances Complaint<br>No.MG-III-93-2011.12                                            |
| Complainant     | Shri Narvatsinh Dabhaibhai Parmar At Abhetawa,<br>Vachlu Faliyu, Tal: Halol, Dist : Panchmahals. |
| Respondent      | Shri DJ Shah D E of Halol MGVCL                                                                  |
| Date of hearing | 21.01.2012                                                                                       |

| QUORUM             | NAME                        |
|--------------------|-----------------------------|
| Chairperson        | Shri P J Patel, Gandhinagar |
| Independent Member | Shri M J Vaidya, Vadodara   |
| Technical Member   | Shri Y B Sukhadia, MGVCL    |

The complaint dated 21.11.11 is for not to give agricultural well connection on the wrong name.

Today on 21.01.2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Narvatsinh Dabhaibhai Parmar, was absent whereas Shri D J Shah, Deputy Engineer of Halol appeared as respondent on behalf of MGVCL before the Forum.

The brief details of the case are :

1. As per physical verification by SDO of MGVCL, agricultural well is in survey No.168 whereas the applicant's survey Number is 167.
2. The revenue records revealed that Survey No.168 is with the discrepancy, i.e. father's name differ at 2 places in 7 / 12 utaras.

The complainant was absent.

The Respondent Shri D J Shah Deputy Engineer of Halol MGVCL contended that they have verified the location of agricultural well which is found in Survey No.168 and not in the applicant's survey No.167.

In view of the above discussion, the Forum is of the opinion that the applicant has to submit authentic documents that the agricultural well is in the Survey No.167 which is owned by him.

**ORDER**

The Forum directs the Madhya Gujarat Vij Co Limited (1) to get sufficient authentic documents to prove that the agricultural well is situated in the survey No.167 (2) to get explanation and removal of discrepancy found in the documents 7 / 12 utaras of survey No.168 because the complainant's

father name appears as Dabhaibhai and Kabhaibhai. It is further to state that agricultural well of dispute is not in the survey No.167 belonging to the complainant as per revenue record and hence application is not considered and disposed off at no cost to the either party.

**(Y B Sukhadia)**  
**Technical Member**

**(M J Vaidya)**  
**Independent Member**

**(P J Patel)**  
**Chairperson**

**PS :**

*If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.*

**Procedure to make representations before Ombudsman\*\*\***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

\*\*\* <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>