

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-III-65-2011.12
Complainant	Shri Vinodkumar P Agecha, G 6, Siddnath Complex Near Little Flower School, Khanderao Market Road, Vadodara
Respondent	Shri B S Prajapati, D E of Dandia Bazar of MGVCL.
Date of hearing	4.11.2011

QUORUM	NAME
Chairman	Shri Y B Sukhadia, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 5.10.2011 is for switch over of LFD-I 20 KW to industrial LTP connection.

Today on 4.11.2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Deepakbhai appeared on behalf of complainant Vinodkumar P Agecha, whereas Shri B S Prajapati, D E of Dandiabazar, appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

- (1) The complainant has consumer No.16136 / 00293 / 0
- (2) The complainant has two nos of LFD – II connection of 1 KW and LFD – II, con No.16136 / 00293 / 0 used for ripping fruits like Mango, Banana etc.
- (3) The complainant wanted to convert commercial LFD II – 20 KW to LTP connection.

The representative of the complainant Shri Deepakbhai contended that as per GERC guidelines if connection has minimum 15 KW load and maximum 100 KW, it can be considered in LTP applicable tariff.

The Respondent Shri B S Prajapati D E of MGVCL contended that switch over from LFD-II commercial connection to industrial connection under LTP tariff is no permissible as per rules of MGVCL.

The Forum Members present at the hearing considered contention of both the parties and perused the records.

- Erstwhile GEB. CC No.COM:D:PR 46:3232 dated 5.7.2002 clearly says that “The power requirement for lighting & aggregate motive power load of small motors of individual capacity upto 2 BHP) exceeding 10 KW is to be catered through separate connections of lighting and motive power and billed under rate LFD-II and LTP respectively. However, as per recent development all LFD connections, LTP tariffs are merged and common tariff shall be applicable from 01.09.2011.

In view of the above discussion, the Forum is of the opinion that the complainant shall get single tariff applicable with effect from 1.9.2011 as LFD commercial and LTP industrial tariffs are merged in Non-RGP / LTMD category.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to inform the revised policy of merging of LFD commercial and LTP industrial tariffs w.e.f. 01.09.2011.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(Y B Sukhadia)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>