

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-21-2012.13
Complainant	Patel Nitesh Arvindbhai at 9, Narayan Park Society, Pij Road, Nadiad.
Respondent	Shri G S Desai, Deputy Engineer Vaso s/dn of MGVCL.
Date of hearing	06.07.2012

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 20.06.2012 is for conversion of LFD-II tariff to LFD-I tariff.

Today on 06.07.2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Nitesh Arvindbhai Patel, appeared himself, whereas Shri G S Desai, Deputy Engineer Vaso s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant has consumer No.06009 / 01776 / 9 in Survey No.2106 at village Changa, Tal: Petlad, Dist: Anand,
2. The complainant had demanded vij connection under LFD-I tariff in the above survey number and it was released under same tariff.
3. The first bill issued by MGVCL was with Zero units. As the complainant was having stable in the above survey number with Animals and hence MGVCL had issued second bill under LFD-II tariff. Due to high energy bill, the complainant had stopped animal husbandry activity since 10.5.2010. However, the bill issued by MGVCL is under LFD-II tariff.

The complainant contended that though they have stopped their animal husbandry activity since last two years, they are still getting the energy bill under LFD-II i.e. commercial. He also added that he will not require the present load demand in changed circumstances.

The respondent Shri G S Desai, Deputy Engineer of Vaso s/dn of MGVCL contended that he has to produce certificate from authorized signatory like Talati, OR Sarpanch that he is not doing any animal husbandry works in the said premises and do formality for getting conversion of LFD-II to LFD-I tariff (as per new tariff NRGp to RGP).

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that since the complainant has stopped commercial activity in his premises, MGVCCL should consider for conversion from LFD-II to LFD-I (RGP) on the basis of physical verification of the premises by the MGVCCL. It is further observed that the complainant does not require the original demand load and hence he has to submit the revised reduced demand load along with test certificate.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to convert LFD-II connection to LFD-I (RGP) from the date of submission of application by the complainant Shri Nitesh Arvindbhai Patel to the Forum.

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>