

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-11-2012-13
Complainant	Shri Sirajbhai Karimbhai Vohra, Plot No. 32/A, Sarkari Vasahat, Ramtalavadi, Nadiad.
Respondent	Shri R.M. Patel, Deputy Engineer, Nadiad (West) Sub-Division.
Date of hearing	20-04-2012

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 20-03-2012 is regarding shifting of pole.

Today on 20-04-2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Sirajbhai Karimbhai Vohra appeared whereas Shri R.M. Patel, Deputy Engineer, Nadiad (West) Sub-Division appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The Complainant has paid Rs. 3500/- and Rs. 262/- on 02-02-2012 for getting electric supply in his residence Revenue Survey No. 2247, Plot No. 32/A at Sarkari Vasahat, Ramtalavadi, Nadiad.
2. MGVCCL has erected pole in this Vasahat near the Plot of the Complainant.
3. The Complainant has complained about shifting of the pole, as it is going to create hindrance for the gate to be put up in his plot as referred above.

The Complainant contended that his house is under construction. He has not constructed compound wall yet. He wanted to shift the pole, which is likely to obstruct the gate to be put up in his compound wall. He has also upheld that he is not able to start the construction of compound wall because the foundation work may disturb the stability of the pole erected near his plot.

The existing pole may need service lines crossing his building and plot while doing electrification of the other Society plot-holders.

The Respondent i.e. the Deputy Engineer, MGVCL, Nadiad (West) Sub-Division has visited the site and he contended that the pole may need shifting. He is prepared to shift the pole, if the Complainant gives identification marks of the position of the gate and compound wall, so that the problem shall not arise in future. The Complainant has agreed to pay the charges for shifting of the pole.

The Forum Members present at the hearing considered contention of both the parties and perused the records and the Forum is of the opinion that the pole requires to be shifted to resolve the grievances and future network extension for the rest of the plot-holders without creating any problem.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to shift the pole at a convenient nearby place, for which actual cost shall be recovered from the Complainant.

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-
Complainant	
Respondent	Shri
Date of hearing	

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated _____ is for

Today on _____, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri _____, appeared on behalf of M/s. _____, whereas Shri _____ appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

4. The complainant has consumer No. _____
- 5.

The representative of the complainant contended that

The Respondent _____ contended that

The Forum Members present at the hearing considered contention of both the parties and perused the records.

In view of the above discussion, the Forum is of the opinion that the

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

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