

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-III-88-2011.12
Complainant	Basirkhan Ahmedkhan Pathan at Dantali, Near Sardarpura School, Tal: Nadiad, Dist : Kheda.
Respondent	Shri G N Shah, D E Nadiad MGVCL
Date of hearing	09.12.2011

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Technical Member	Shri Y B Sukhadia, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 24.11.11 is for new agricultural connection.

Today on 9.12.2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Hanifkhan Pathan, appeared on behalf of complainant Basirkhan A Pathan, whereas Shri GN Shah, D E Nadiad appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

- (1) The complainant has applied for normal scheme agricultural connection in May 1995 and till today inspite of repeated reminders, connection has not been given.
- (2) Hanifkhan son of the complainant represented the case.
- (3) He could not produce any documents in support of his complaint.
- (4) While enquiring, estimate was issued on 1.5.2007 by RPAD which complainant has refused to have received.

The Hanifkhan son of the complainant represented above case and contended that they have not received estimate for their application made for new agricultural connection in Aug 1995.

The Respondent Shri G N Shah DE MGVCL Nadiad has represented that application for new connection registered on 25.8.1995. The estimate was given vide letter No.601090 dated 1.5.2007 through RPAD under D Category. The consumer had not paid the estimate hence vide letter No.3142 dated 11.7.2007 informed the applicant for cancellation of his application.

The complainant aggrieved by this and represented to the Forum that he is ready to pay the estimate now.

The Forum Members present at the hearing considered contention of both the parties and perused the records.

- Forum has contended that MGVCL has already issued estimate which is not paid by the complainant. MGVCL has also intimated to the complainant about the cancellation of the application. Hence, applicant request cannot be considered.

In view of the above discussion, the Forum is of the opinion that the request of the complainant to revive his case for new agricultural connection cannot be considered as he has not made payment within one month's time as per the rules.

ORDER

The Forum directs the complainant Basirkhan Ahmedkhan Pathan at Dantali that his complaint cannot be considered or review as he has not followed the time limit for the payment of necessary charges as per the rules.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

- (1) Representation should be in writing duly signed by the complainant with his name and address.
- (2) Representation should be supported with affidavit.
- (3) True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
- (4) The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
- (5) Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
- (6) If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
- (7) The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
- (8) All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
- (9) Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>