

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-55-2012.13
Complainant	Sikandarbhai Karimbhai Vora at village Deva (Talpad), Tal: Sojitra, Dist : Anand.
Respondent	Shri S S Mehta, Deputy Engineer of Nadiad (W) s/dn of MGVCL.
Date of hearing	05.10.2012 at Anand

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 15.9.2012 regarding pending energy bill of Rs.13090/-.

Today on 05.10.012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Sikandarbhai Karimbhai Vora, appeared himself, whereas Shri S S Mehta, Deputy Engineer of Nadiad (W) s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. The complainant Sikandarbhai Karimbhai Vora had taken single phase temporary connection for construction purpose vide his application dated 2.12.2011. He had paid the estimate of Rs.7500/ on 12.12.2011 and connection was released on 14.12.2011.
2. Complainant had also submitted affidavit on stamp paper of Rs.100/ that if there are any dues of temporary connection then MGVCL will recover outstanding amount of temporary connection from the consumer No.06014/00252/9 which is in the name of Shri Karimbhai Rasulbhai Vora at village Deva (Talpad), of Vaso, Dist : Anand.
3. During surprise checking by vigilance team on 01.05.2012, this temporary connection was booked under section 126 and additional bill of Rs.13090/ was served.
4. Due to non-payment of supplementary bill of Rs.13090/, consumer's connection was disconnected on 12.06.2012.
5. MGVCL has started action for recovery of Rs.13090/ from Sikandarbhai K Vora, failing which outstanding amount will be debited in the consumer

No.06014 / 00252 / 9 i.e. Karimbhai Rasulbhai Vora at village Deva of Vaso of Dist : Anand.

The complainant contended that he was not visiting his construction site and hence he is not aware about misuse of power at site. He will inquire and look into the matter.

The Forum Members present at the hearing considered contention of both the parties and found that since the case is under section 126 it does not come under the purview of Consumer Grievances Redressal Forum as per clause No.2.30 of GERC Regulation No.9 of 2011. However, the consumer grievances heard and given him clear understanding the procedure to approach the authority of MGVCL.

In view of the above discussion, the Forum is of the opinion that the case is under section 126 does not come under the purview of Consumer Grievances Redressal Forum and hence will not deal with this case.

ORDER

Since this case is under section 126 it does not fall under the purview of Consumer Grievances Redressal Forum and the consumer should approach to the MGVCL for reviewing his case which comes under clause No.126 of The Electricity Act, 2003.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>