

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-48-2011.12
Complainant	Shri H K Patil, at 648, Vishalnagar, Gujarat Housing Board, Tarsali, Vadodara.
Respondent	Shri V N Rathwa, DE of MGVCL Tarsali.
Date of hearing	02.09.2011

QUORUM	NAME
Chairman	Shri Y B Sukhadia, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 17.8.2011 is for interest payment on Security Deposit.

Today on 02.09.2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri H K Patil, , appeared himself, whereas Shri V N Rathwa, DE Tarsali, appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The consumer had paid Security Deposit Rs.400/ on 19.7.2006.
2. The Security Deposit has been refunded in March April 2010 energy bill, however, the interest on the period of Security Deposit is not paid.

Shri H K Patil complainant contended that the refund of deposit is settled n March April 2010 energy bill, but the interest on the period of Security Deposit is not paid. Forum is requested to enable him to get payment of interest.

The Respondent Shri V N Rathwa, DE of Tarsali, MGVCL contended that the original premises belonged to Government Housing Board. He ensured that he will look into the matter and arrange for interest payment after thorough checking of the records.

The Forum Members present at the hearing considered contention of both the parties and perused the records. It was observed that interest was not paid to the consumer due to some problems in the system.

In view of the above discussion, the Forum is of the opinion that the complainant Shri H K Patil should be paid pending interest after due verification of records at the earliest.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to pay pending interest of Security Deposit of Shri H K Patil after due verification of records at the earliest and inform Forum about the accomplishment.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(Y B Sukhadia)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>