

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-48-2012.13
Complainant	Shri Anilkumar Kalidas Parekh, son of Kalidas Parekh at Vrundavanpark Society, Kalol, Dist : Panchmahals.
Respondent	Shri S C Taviyad, Incharge Deputy Engineer Kalol s/dn of MGVCL (Panchmahals)
Date of hearing	21.09.2012 at Godhra

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 3.9.12 regarding new residential vij connection.

Today on 21.09.2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Anilkumar Kalidas Parekh (son of complainant Kalidas Parekh), appeared on behalf of complainant Shri Kalidas Parekh whereas Shri S C Taviyad, In-charge Deputy Engineer Kalol s/dn of Panchmahal appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant had applied for new vij connection for residential purpose on 7.4.2012 at Kalol, Dist Panchmahals.
2. They had paid fees for registration and also paid the estimate issued vide MR no. 735090 on 7/4/2012. Though more than six months have lapsed but MGVCL has not given new vij connection for residential purpose. Nearby houses to his house, electric connections are already released.
3. The complainant has taken approval from Kalol Nagarpalika and accordingly they have constructed house.
4. MGVCL has given vij connection to the buildings in nearby area but they have not given to the complaint.

The representative Shri Anilkumar K Parekh of complainant contended as above and added that even after repeated reminders, MGVCL has not given vij supply by making excuse that connection cannot be given where as 66 KV transmission line is

passing nearby. The complainant has informed that many other houses near to his house have been given vij connection.

The respondent contended that the newly constructed building of the complainant is below 66 KV transmission line. As per rules of CEA, there should be minimum ground clearance of 5.5 metres verticals and 2.3 metres horizontals. The constructed house has less clearance than the required and hence they are not able to give vij supply to the complainant and informed the same to the applicant. He also informed that the connections released in nearby area are at safer distance maintaining minimum distance required as per norms.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that as per Indian Electricity Rules 1956, safe distance with the transmission line must be maintained hence in instant case, MGVL cannot give vij connection to the premises not maintaining safe distance.

ORDER

The Forum direct the MGVL to follow up rules mentioned in the Indian Electricity Rules, 1956, to maintain the safe distance from EHT transmission line and guide the consumer accordingly. It is also directed Madhya Gujarat Vij Company Limited to give connection to the applicant if he clears the objectionable construction area and maintain safe distance as per rules.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS:

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>