

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-29-2010-11
Complainant	Shri Vishnubhai Ramanbhai Shah, Juna Bazar, Miyagam Karjan, Dist: Vadodara.
Respondent	Shri T.R.Patel DE Shri Bipinbhai C. Shah Legal Asstt.
Date of hearing	12.11.2010

QUORUM	NAME
Chairman	Shri K M Dave, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 14.09.10 is directed against the change of name.

Today on 12.11.2010, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Vishnubhai Ramanbhai Shah appeared T.R.Patel DE & Shri Bipinbhai C. Shah Legal Assistant appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The back ground details of the case are as follows:

The complainant Shri Vishnubhai R Shah the legal heir of late Shri Ramanbhai N Shah has represented that the Karjan S/dn has not been responding properly for change of name in respect of the existing connection No.04101/02010/8 from M/s. Ratibhai Balubhai Patel to Shri Vishnubhai R Shah. Shri Vishnubhai R Shah has already submitted the relevant records attested by Chief Officer of Karjan Nagarpalika for ownership of premises.

During hearing proceedings, the complainant expressed that his core complaint and grievances have been resolved by Karjan s/dn office. Shri Tarun Patel, Deputy Engineer of Karjan s/dn of MGVCL also assured to implement and resolve the grievances as per rules and regulations immediately.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process application for change of name immediately after observing all formalities.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(K M Dave)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>