

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-29-2011.12
Complainant	M/s. Sankalp Quarry works Regd office at 10, Parkview complex, New IPCL Road, Subhanpura, Vadodara.
Respondent	Shri R M Patel EE and Shri J B Dani DE both from Godhra of MGVCL
Date of hearing	15.7.2011

QUORUM	NAME
Chairman	Shri K M Dave, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 18.6.11 is for effective date of load reduction.

Today on 15.7.2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein nobody, appeared on behalf of M/s. Sankalp Quarry works at village Timba Tal: Godhra, whereas Shri R M Patel EE and Shri J B Dani DE both from Godhra appeared as respondent on behalf of MGVCL before the Forum.

The brief details of the case are:

1. The complainant had applied to MGVCL Godhra on 2.8.2010 requesting to reduce demand load from 93 KW to 15 KW having consumer No.07625/51024/7
2. Deputy Engineer Rural s/dn of Godhra vide letter No.2742 dated 29.9.2010 informed the complainant that they have not received application in A-1 form with reference to their general letter of 2.8.2010 for demand reduction and also the registration charges. The complainant had sent Demand Draft of Rs.400/ on 4.10.2010
3. They had applied to MGVCL Godhra on 2.8.2010 requesting to reduce demand load from 93 KW to 15 KW. Hence, the effective date for load reduction should be taken from 2.8.2010.
4. MGVCL had taken 58 days to reply the procedure to be followed for Contract Demand reduction; hence, this delay should be compensated by giving effective date 2.8.2010.

The representative / complainant did not appear before the Forum but submitted the written argument dated 15.7.11.

The Respondent Shri R M Patel EE and Shri J B Dani DE both from MGVL contended that they cannot consider the effective date from the application without observing all formalities for such application.

The Forum Members present at the hearing considered contention of both the parties and perused the records. The complainant did not bother to know the procedure to be followed for Contract Demand reduction from the MGVL's s/dn. They should know the contract terms in agreement and procedure to be followed for any deviation in contract terms of agreement.

In view of the above discussion, the Forum is of the opinion that the effective date of Contract Demand reduction should be from the date of application in A-1 form and date of payment of registration charges i.e. 5.10.2010.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to maintain the effective date of contract load reduction i.e. 5.10.2010 in case of M/s. Sankalp Quarry Works at Timba, Tal: Godhra.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(K M Dave)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>