

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-74-2011.12
Complainant	Shri Hiteshbhai R. Bhoi, At : Avadhpark, Near Kanal Pij Road, NADIAD, Dist. Kheda.
Respondent	Shri C.D. Patel, Deputy Engineer of Kheda Sub- Division of MGVCL.
Date of hearing	25-11-2011

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 21-10-2011 is for new vij connection.

Today on 25-11-2011, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Hiteshbhai R. Bhoi appeared whereas Shri C.D. Patel, Deputy Engineer of Kheda Sub-division appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are:

1. The Complainant has consumer No. 00201/10751/1.
2. The Complainant had received the connection in the year 2007 under Jyotigram Yojana, which was disconnected on 26-11-2009 on the basis of complaint by Land Owner to the Local Police Station.
3. The Complainant has stated that for electric supply, there is a case in the Nadiad Court since last two years and still it is pending. He has also stated that there has been a compromise for land and light connection with the Land Owner.

The Complainant contended that he has spent approximately Rs. 15,000/- with MGVCL but all the efforts are in vain.

The Respondent Shri C.D. Patel, Deputy Engineer, Kheda Sub-Division contended that as the connection was in disputed land, he could not consider the request of the Complainant.

The Forum Members present at the hearing considered contention of both the parties and perused the records.

In view of the above discussion, the Forum is of the opinion, as the case is judiciary matter pending in the Nadiad Court and as the Complainant has not submitted the proof of compromise done in the Nadiad Court as well as with the Land Owner, the Forum as per GERC Electricity Supply Code Notification No.2 of 2011, under Clause No.2.30, shall not take up the case and shall be kept aside.

ORDER

The Forum has not taken this case for hearing and to keep it aside as it is judiciary matter in the court.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>